Question 4 - Why do you prefer this lab?

ELC 214

None Selected

Sophomore

it's on the way to my car

Business

Sophomore

I rarely use anything but the business computer labs.

The dual moniters though nice and why I go are essintally a waste of money because you dont NEED two moniters

I have classes in the ELC so that lab is more convenient to use.

Junior

Softer Chairs

the keyboard and mouse all seem newer in the ELC and therefore work better

Actually use room   310 in ElC

I like the double monitors the very best; then the more hours open!

The ELC seems less professional and so I can get   things done there that I need to

Close location; More governing of noise needs to be done.

Senior

i wish the lab would be open later at crucial times.   Finals or mid-term.

It's closer

I use the ELC very infrequently because the Business Building labs are much less busy and more convenient for me.

I use the Library slightly more often- based solely on its relative location at the time of my need for use.

I mainly use the computers in the business building

for computing; the library sucks!

help is readily avaiable; people; fun; convenience

convienent location

however; the restrooms are always dirty and do not seem to ever be thoroughly cleaned or sanitized

Graduate Student

It doesn't feel like it has as strict of an environment compared to the library. So I'm more comfortable in the ELC

ELC 214 is superior in every way.

Computing, Integrated Engineering & Technology

Freshman

Libraries have an eerie feeling to them which causes me to worry more about being quite than productive.

Sophomore

I wish EITHER the ELC or library had the programs from the technology building (auto cad; tec.)

People actually work; and are not MySpacing

I am usually in the ELC anyway

Junior

The labs are about the same as far as computer technology; but it is closer to my classes

I do not use ELC   214 or the Libray. i ussally use ELC 313 or 309 or what ever room is open on ELC   level 3

location

Christie Fisher is the best lab tech ever!

Question 4 - Why do you prefer this lab?

dual screens is very helpful and i dont have my own pc

i like the cad lab a whole lot more; it lets you actually use the hard drive which is nice

Senior

Also the lab is closer to the physical locations that I usually come from

you don't have to be so hush hush like the library

N/A

dual monitor

Education

Freshman

Really; I like the laid-back atmosphere better.   That way; I'm not stressed out when I do my homework.

I originally chose the ELC because I was trying the wrong computers in the library and they wouldn't let me log on.
When I asked the lab assistant for help he acted imposed on and didn't   solve my problem.   Since then I have learned to
 use both the Library and ELC.

Sophomore

My flash drive will not work in the library computers...so I come to eht ELC.

I use the lab in Manzanita more than any other lab

I like it because in the library I feel like I have to be silent; here I feel like I could say somthing

It's lame that not all the computers in the library have microsoft word; probably the most often used program

Junior

I just enjoy the all around atmosphere better in the ELC lab.

ELC ROCKS!!!!!

lab is closer to my classes

Need to put the software in 214 that is the same as 306 because it is not always opened in the morning!

Senior

it's closer to my home.

it's where I am on campus more often

I like the library if I have to make copies or do other things like that

Humanities & Social Sciences

Freshman

it's by my classes

It is right in the middle of all my classes; so I don't have to walk out of my way to get there.

Sophomore

it is closer to where i live.

the lab environment is better (more noise)

it is closer to where I live

closer to the classes that I attend

Junior

The dual monitors are awesome.

Its strange that the LIBRARY lab is one of the loudest places on campus.

it's warmer.

I don't prefer either. It's less noisy in ELC but more help in Library.

I don't understand the need for dual monitors. The library often fills up around lunchtime; which I think is worse since
some of the computers were removed/relocated.

Question 4 - Why do you prefer this lab?

I think the library is more distracting
I work there as well...

Senior

The ELC lab is more convenient to my classes; but the library is a quieter environment.
Because you didn't list the Comm lab.   Also; the double screens are nice...but why put double screens in the ELC when graphics students could use them more?
It is closer to my classes.
Better chairs; no question about it; better chairs
I love the communication computer lab the best and I am sad that they are currently closing on Saturdays because this lab has the most updated software for illustrator; photoshop and indesign
It's on the end of campus I spend most of my time
it would be way awesome if all the computers on campus had the same programs
Thank you for offering on-campus computers!
hard to tell what lab hours are; not posted
The library can be a horrible place to attempt studying during prime hours.
I use the writing center in BC; but that was not an option on this survey. I like the atmosphere there
I do like the library as it is more quiet
chairs are more comfortable

Performing & Visual Arts

Freshman

more convenient location
just what i go to

Sophomore

It is closer to my classes.

Junior

I love the ELC; I'd be lost without it
however the library has more resources. If they were the ones with the double monitors I would use the library computers more often.
It's closer to everywhere else I need to be on Campus

Senior

The atmosphere is less like a coffee shop
I would rather use the Mac lab in the centrum not the other two labs
I do not like the Library computers.
it depends more on my schedule and which one's closer; and has more computers sometimes

Science

Freshman

I know where the printer is. I feel more comfortable in ELC 214
Usually closer to my classes

Sophomore

easier access to printers
Keyboards don't feel quite as dirty.

Junior

Question 4 - Why do you prefer this lab?

I hate when the computer lab in the science building is closed because there is a class. Sometimes I just need to print something off to turn in and I can't because a class is in here and there is no other compter lab in the whole science biuliding

I like being able to anwser my phone on make a call

Library needs more computers!

The chairs are more comfortable

closer to my classes

closer to my next class

it is more noise

Some color printing

Senior

People do not mind if you make some noise in the ELC

I wish the open access computer lab in the Science building had better hours!

close to SC bldg

It's closer to where I live.

I really only use the one in the science building because thats where all my classes are.   I occaisonly use the ELC if I have nothing to do for an hour on campus.

I prefer ELC 214 because it is closer to my classes

I don't use the ELC as often as the library simply because I don't like to walk across campus in the dark alone. If there was more lighting and/or campus security I would feel better about using the ELC at night.

It's closer to where i live when i need a printer

I actually prefer the computer lab in the science bldg 3rd floor

Not as much talking on cell phones

I also use the computer labs in the science building and in the GC they are closer to my classes

not as many freshmen

Library

None Selected

None Selected

closer

Freshman

i live on campus and use those labs because they have a nice printer

Sophomore

The library is more conveinently located.

Business

Freshman

i live near it

It's closer to the parking lot

it is the lab I have chosen to use since Fall 06 all the above reasons do not apply

i like the library because i can go there and do homework on the computer then just go upstairs and study.

Sophomore

I see a lot of people I know here.   Its more social than ELC 214.

the computer lab I use the most is in juniper; the honors lab.

I really like the size of the library

It's nice to be able to see people you know. Sociality.

Question 4 - Why do you prefer this lab?

I can easily reference books in the library
Feel like I have my own private space to work.

Junior

I prefer the business buildings'; all of my classes are there.
Most familiar with library
I've never been to the ELC lab. The library is just the one I always go go.
Its convienent
close to all my classes
less distance to walk from parking lot
its central location on campus
I also like the library better because it provides more space to spread out papers or books and more privacy from other computers.
Group meetings are frequently held in the library when I meet with my group.

Senior

more convienent parking after 5:00
closer to parking lot
It is convenient
I go to MCC most of the time; but sometimes I go to the library.
It is closer to the parking lot.
I use the labs in the Business building
Closer to where I have classes
other options available such as books and copy center
most convienient
I've never been to the ELC
I use the lab in the business building cause thats where all my classes are.
more convienient location
I often use the laptops at the library; which are nice as they can be used in the quieter areas
I spend most of my time in the business computer lab in room 202.
its closer to my classes

Computing, Integrated Engineering & Technology

Freshman

I like the library's open; light environment.
Didn't know there was one besides the library

Sophomore

I perfer the mac lab that was just moved to the engineering building; and the Advanced GIS lab in the science building. That is the only 2 labs I use.
no particular reason

Junior

I most often use ELC 308 and 313
I can plug in my headphones because the CPUs are on the table; not the floor
It is more accesable.
i like to use the tech building computers more. they actually had the software i needed

Senior

I like the labs in the technology building - For the most part; they are the only ones I use.

Question 4 - Why do you prefer this lab?

Education
Freshman
Its closer to where I park.
It's closer
I have never been to the ELC lab.

Sophomore
lab is closer to where I am. Also Late at night I don't wan tot walk far top my car
the library is closer
more familliar with the library and closer to parking and home
closer to where my last classes are

Junior
It is just closer to my classes and where I park
Library is more conveinent
I work at the library; so I usually just get my lab time in when I can.
the building is in a more convienent location.
Library is closer and more efficient to get to.
it's by the books I need
It is closer to a parking lot.
I used to work there; so it is mostly habit!
This lab is busy; but it's easily accessible from my classrooms and has the copy center.
I am already at the library so I use the computers there.
I like the ELC as well; though!
i can study better here
closer to the parking lot
I find the weekend hours do not accomodate my schedule with work at all. this is frustrating.

Senior
closer walking distance from home
Closer to my classes
better location
there is more people around so it is safer and in a more lighted area

Other
I really don't use the open access labs; so no commentr

Humanities & Social Sciences
Freshman
I like the enviornment in the library better. The ELC feels a little like a jail cell.
I just like the library and would prefer to be there.
just the closest to walk to
I've never been to the ELC one
It's closer to where I go during the school-day
because it's closer than ELC

Sophomore
I like the fact that the library has books nearby if I need them.

Question 4 - Why do you prefer this lab?

other
I use the macs
I have never been to the ELC lab
It's more social...
this is what I am accustom to
It is the most convenient place when I do use the labs.
Closer to where I am; more convenient.
Closer to my classes and parking
It's closer to my home. I also use the on-campus computer labs as well.
I only go in there because the book I need is on reserve there.

Junior

closer to handycap parking
I use the Psychology LAb
I actually never go to the library either but if I had to choose it would be more convienient location wise.
library is a LOT quieter than the ELC
There are books there - easier for cross referencing
The individual workstations the computers on; making it feel somewhat more private
I work in Special Collections; so I can use it right after work instead traveling back and forth to the lab.
It is between the routes of my classes
it looks nicer
The ELC lab is so warm all the time; which is why I'll often go to the library; even though I prefer using the ELC 214
computers more as they have the double screens. It's just too hot in there though.
I just life the library; it's got a good feeling to it and I know a lot of people so you can socialize. :)
Just have never been to the ELC
I actually appreciate that it's not as quiet in the Library lab; too much silence can be sort of overwhelming. The noise
level that's typical in the Library lab is quite comforting. Typically; though; I spend time in the Writing Center - English
Dept. lab - which is open access as well.

Senior

closer parking so I don't need to walk clear accross campus
it's closer to my classes
I never go to upper campus; so the library is closer
it's closer to my classes
closer to my classes in the Centrum
I like the Communication lab; where there is no one in there but communication majors
other materials are there when I need them
It's in a more central location and has easier access.
parking is better
location
It's close to my classes

Graduate Student

Really; I am answering here about the Comms Lab; which is the only lab I go to; but was not an option in question #3
closer to my classes
I can pull journal articles off the shelf to supplment what I find in my internet search; otherwise I like everything about
the ELC lab better
i like the distractions the busy atmosphere provides. it forces me to concentrate harder. it's also a more central location.

Question 4 - Why do you prefer this lab?

Performing & Visual Arts

Freshman
there are study rooms
It's just where I go.
The Library's closer than the ELC.
i like the library
i mostly use the computers at the Eccles computer lab
it's closer to where I live
I like to go to the library more mainly becuase its closer to me
Closer to residence

Sophomore
I use the library because I usually study or use books at the same time
its just just closer to all my classes
I'm always worried that there are classes in the other buildings; including ELC.
I like to have the books readily available.   But I use both regularly.
Closer to home

Senior
This lab is easier for me to go to because I walk past the library on my way to class.
closer to my classes
All of the other reasons make the ELC lab better; I just feel more comfortable in the Library. It doesn't feel so cold and lifeless.

Science

Freshman
The library is not   a quiet place anymore.   It is loud; and people on their cell phones are rude
It's also on the way to my car so I have a tendecy to stop by the library versus the ELC
I use the ELC center for certain classes
I like the enviroment at the library better because the ELC seems to me a little dirty and gross.
Closer
more people i know!
Convenient location; in between my classes
just what I use routinely; no specific reason
Location works better for combining research and writing
it's closer to where i live
Closer and easier. More social and interaction with others.

Sophomore
It is closer; and its also nice to have the books availible if you need them
I am more familiar with the library.
its where all of my friends are so i come here
I can use the projectors for study groups
I just like the atmosphere of the library
I am never in the ELC; the library is just closer and more convenient
in ELC; i cant see foreign languages.
its conveinant and a habit

Question 4 - Why do you prefer this lab?

It is closer to walk to and has resources I can easily check out for research; etc.
It's cool
i have never been to the ELC

Junior

closer to my classes
I just happen to be in the library
closer to parking
i like both labs and i don't really have a preferrence
more convient location
location and there is places to study when finished
closest to my classes
I went to the library lab first so I have sort of established a comfort zone there and that's why I go there more often.
location of building...

Senior

never tried the other lab
I have access to the books that I may need for homework.
closer to parking lot
parking is closer! everything else is better in the elc lab; gc lab needs serious help! up grade it now please; and put a lab back in the pe building
Better social scene
habit
I like to study at the library and the computers are already there
I like the library because it is closer to my house and I can rent a laptop and be with my husband while he is on his laptop.

More Convenient Location
Location

Other

I use the computer in the GIS Lab most of the time because they have necessary software; but on occasion I have used the library.

Question 5a - Why do you choose to wait instead of going to another open access lab?

ELC 214

Business

Senior

The business labs lack hours; are crowed; and noisy

The only time I use the ELC is when the Business labs are being used for classes.

I don't have to wait- but sometimes I do have to look around for a few minutes... I guess that could be considered waiting; but not annoyingly so- and. of course; this only applies to the library.

Only have to wait in the library

Graduate Student

You don't have to wait if you use the ELC

Computing, Integrated Engineering & Technology

Junior

i dont wait usually i will just leave; the lilbary needs double the computers there is never an open one

Christie Fisher is a very good help!

Like i said before I is easyer to go to a Lab on Level 3; there is always a computer or room open

I use my own computer because it has up-to-date software.   I like to keep on the edge of what's available; not wait for the rest of the world to upgrade software; etc.

some dont have all the right programs

I rarely have to wait; but both labs are usually busy

Just a matter of not caring to go anywhere else at the time

Senior

N/A

Education

Junior

I don't wait for a computer because I always just go to another lab if the library is full.

Just more comfortable with the ELC lab.   Makes for a better learning environment for me.

Humanities & Social Sciences

Sophomore

I do like to also use the library for the Reference books for certain assignments

Junior

I use the writing center; but they are only open in the day.

Senior

I don't wait - I usually go to another lab.

i do go to another lab if there are none available

I appreciate having a lab computer available to meet my needs.

The writing center usually has computers for me to use

The wait (if any) usually isn't that long.

Performing & Visual Arts

Junior

It would be great if there were better computers in the GC lab.

Science

Sophomore

its generally faster to wait than walk

Junior

I go to another access lab.

Library needs more computers!

Senior

I rarely go to the library because of the amount of people using the computers.

I don't usually go to the library because it is always crowded

I never have to wait at the ELC; only at the library.

Library

Business

Freshman

This idea would be quite expensive. Why not install a full use computer lab in the student building? It would be the ultimate in convenient

Senior

I rarely use the labs in the library or the ELC.   I spend my time in the business building labs

I would rather wait than walk.

I would rather 2-3 minutes for a computer than walk 2-3 minutes to another lab where i might have to wait anyways.

I like being around other people

i like the labs in the business building

Graduate Student

I just do other homework and come back later

Computing, Integrated Engineering & Technology

Sophomore

I don't really feel like walking that far after coming to the library

Junior

Never have to

Education

Freshman

I've never had to wait.

Sophomore

I don't need to wait very long in order to get a computer.

Junior

If I had to wait I would just go to another lab

If the library is full; I go to the ELC or go home.

I usually do go to the other lab if one is full.

Humanities & Social Sciences

Freshman

to late and dark to walk to another place alone.

well it'll probably take about the same amount of time to walk to another lab as it will to wait; so I wait (sadly; laziness is a big factor as well.)

If all the computers are being used; I go elsewhere

Sophomore

I usually have other stuff I can work on until a computer is available AND because I'm lazy.

I will leave if all the computers are busy; I dont have time to wait

dont want to walk all the way to the other lab

Junior

I usually only need to get on for 5 minutes to check my email--its not worth traveling out of my way.

Don't usually need the computer that badly to wait around or find another computer

I don't wait I just go somewhere else or get on the computer at my work

if there are no available computers; i go to ELC 214

Senior

in the rare occasion that the library is full I walk to the ELC

Performing & Visual Arts

Freshman

i like the library

Sophomore

Always at least one open.   But; I go really late at night.

Senior

In the past; I've had to wait; but this year a computer is always available.

Science

Freshman

Sometimes the library is busy; but I have never had to wait.

I generally use the library.   The open access lab locations are not well advertised.

If I walked to the ELC which is pretty much always open the computer I wanted would prob. be open by then.

Sophomore

I use the library computers at 8 am so it is never crowded; but once it hits about 11am it is hard to find an open computer

It's usually open wherever I go

It's all good

because there's no one to BS with at the other ones

Junior

Access lab?

Other

I need GIS and Remote Sensing software; so I use the GIS lab.

Question 6 - What addtional hardware, software, or services are needed in the open access labs?

ELC 214

Business

Freshman

I am already amazed by the facility; perhaps windows vista as an upgrade.

It meets my needs

Graduate Student

How about a 'gaming lab' and purchase a bunch of games to play online.   I guarantee that lab will get good use. Also; whatever happened to the activities screensaver?! That thing was the best way to know what was going on.

Age of Empires; Halo; Madden Football; Gears of War; Star Wars Empire at War

Diagramming software such as Dia.

Quickbooks Pro

Junior

iTunes that allows access to the iTunes store. (ELC 214 doesn't)
Quickbooks should be available in the ELC.

QuickBooks

crystal ball; and arena

More language opptions

Dual monitors and assistance is needed.

the computers freeze up a lot thats why i perfer my pc

MS office   and   Quickbooks

photoshop would be nice

Quickbooks; flowcharter

Quickbooks

I feel they have most everything I need.

none right now that I can think of

Senior

QuickBooks; Flowcharter

QuickBooks

Put MS office on the older computers in the Library!

None that I can think of

crystal ball

quickbooks

dual monitors are great thing to have in all of the labs

I don't know.

I don't know.

more hours in elc 214

I don't really need anything else than what I've got.

Question 6 - What addtional hardware, software, or services are needed in the open access labs?

headphones

SPSS

none that I'm aware of--everything works great for me!

None that I can think of. They have everything that I have needed.

Sophomore

I don't think anything else is needed except if possible a photo editing program.

quick books

Computing, Integrated Engineering & Technology

Freshman

MS Front Page; Office Excel; Access; and Power Point.

It would be nice if microsoft works were installed on the machines; so there is no waiting on the application launcher to be able to start working.

None of the computers i have ever been on lacked anything i needed.   I did use the dietary analysis plus software in the ELC for a nutrition class that i am taking so that would have been cool if it were in other labs like the housing lab so i didn't have to go all the way up there; but it wasn't a big deal.

Adobe Photoshop CS2
Those in the library should all have Microsoft office since it is required to be used in all internet classes.

Junior

We need full access to Linux - not just VM or through VNC

higher version of java so i can work on my programming assignments more often

You may want to have a more educated Lab Assistant.

Spanish on word is only available in some labs and then the photoshop

Micro-soft project for certain engineering classes

I wish that the library would have photoshop.

let us use the hard drives they get wiped after we are done. also i think if you need more net storage you should be given it

???

I'd like to see some computers with the new Windows and Office so I can start getting used to them.   Just a few since they usually have a lot of bugs when first released.

It would be nice if Mathematica worked in the library lab as well as in the ELC 214 lab.   For some reason; every time I try to use Mathematica in the library; it doesn't work.

Quad monitors would be nice; using a dual PCI card in addition to the PCI-e already in there.

Since the computers in the ELC serve a lot of CSIS majors; and the linux lab isn't always available; it would be very helpful to have the computers set up to be able to dual-boot into a windows/linux enviroment (ie. use grub to present a boot list with windows as a default; but have the option to boot into a linux distro if the student desires). Also; VNC software would be nice to have on the computers.

Senior

None

N/A

some Asian language font
~I wanna write a E-mail to my family with my own language!!!

Auto CAD

Auto Cad. Suretrack. Timberline.

Question 6 - What addtional hardware, software, or services are needed in the open access labs?

Sophomore

All programs need to be available anywhere on campus.   I'm sick of having to go to the cad labs to check something; upstairs and down for different cad programs.   The Library for editing photos and the elc to use the java programs.   Why can't I just log in at one place and have all the programs I need???

The ELC 214 lab gets really stuffy and hot sometimes;   it would be nice to have more ventalation.

Auto cad and other computer aided design programs since the technology building is not accessible on the weekends or late nights.

They need some more high-end computers reserved for the use of high-end applications. For example; testing on Windows Vista; graphic development; programming; etc.

AutoCAD

Able to run Java on more units than just a few ELC classrooms

Education

Freshman

They're fine how they are; but if you really want to be nice; give the option of checking out ear phones.

A paper punch that is SHARP

Junior

Vegas Movie Studio; Excel; are the only two I can think of at the time.

I don't know.

GET THE SOFTWARE WORKING FOR THE MAC COMPUTERS IN THE LIBRARY!

Dreamweaver

I would love to see all the computers have the same software; like the Education has some that the ELC does not have it makes it hard because you could be doing a homework for one class and then have to switch labs just for another.

What ever is in 306 needs to be put in the lab of 214 so we have more access to our assignments!

Senior

It would be nice to have the same software in the open access labs as are in the Mac labs since the Mac labs are usually in use by classes.

Nero Start Smart or Nero burning ROM to help burn files to a disk easier. But other than that; ELC 306 has nearly all the other programs possibly needed and it is open to public access with really great hours.

Nothing. Everything I need is on the computers

I don't know

Adobe Photoshop; Dreamweaver (the open computers have the link; but they are not installed properly or at all and do not open)

photoshop

don't know

Im good

no comment

Windows Vista

Sophomore

Question 6 - What addtional hardware, software, or services are needed in the open access labs?

I have no idea they have all that I want and need.

I haven't found that I needed anything more than what is available to me.

I really don't think there is a need for more software or anything.

Photoshop

As long as Microsoft Word is on the computer then things are good.

I think that in the computer lab ELC all software should be available. So all department software can be on hand in the ELC

Humanities & Social Sciences

Freshman

Powerpoint and Accel and Excel.

I have all the resources I need.

Not sure.

How about a list of answers for frequently asked questions by each computer

Graduate Student

More dual monitors.

Junior

copy machine in ELC

CAD programs would be very helpful because the CAD lab in the technology building is not always available when most sutdents need it.

I am satisfied with the labs

An easier way to make color printouts would be nice.

More computers

somewhere to plug in headphones.

scanners

Updated Microsoft programs; including Photoshop and Illustrator

As long as all the computers have microsoft office programs; I am good to go!

Senior

The adobe suite may be available in all the labs; but it doesn't work properly in the library or the elc.

None; the software provided is always up to date and the hardware is plenty sufficient for my needs.   I am always impressed by the labs and what they have readily available.

The iMac cluster needs office software.

Part of the reason I use the ELC lab is the installed software is what I needed to complete the Educational Technology class. I got in the habit of using this lab and keep using this lab.

Audio

None

It would be nice if all computers (including those in smart classrooms) had the same hardware. If you plan a presentation in a lab then go elsewhere to give the presentation and it won't work it is quite a bummer!

headphone jacks more accessable

I am not sure; my needs are mostly met.

Question 6 - What addtional hardware, software, or services are needed in the open access labs?

It would be nice if the open labs had the same programs as the business labs; and were updated with the newest software.

I dont use a lot of software besides word; so i don't know

I have never had a problem...

Updated version of Illustrator; indesign and photoshop.   If the comm lab is closed then I am screwed until it is open.

Not sure

I don't know right now.   This would be a good comment bar to have up all the time; so that when I run into something I can comment

photoshop on the windows computers.

All the services are there that I need in one lab or another. I just wish they all had the same hardware and software; so it wouldn't matter what lab I went to.

I'm in the comm graphics class and the only room on campus that has the desired software is in that computer classroom which is only available during certain times of the day.   I've tried using the other indesign and photoshop but it never has worked for me.

Sophomore

The macs should be updated more frequently; and the appropriate plugins for media content on the internet (flash etc.) should be updated more frequently as well.

For anything that I need; you already have.   The internet is the biggest resource and the quickness of the program is great.

none that I have noticed.   I only use the microsoft programs.

photo software would be nice for homework purposes

No comment

None Selected

None Selected

updated Microsoft word

Sophomore

a giant panda bear that gives you three wishes (aka i don't know)

not sure

Performing & Visual Arts

Freshman

better keyboards; CD burners that WORK

I needed Diet Analysis which is only in the ELC 214. However; I have needed music editing software for another class; and the Garage Band (Mac) doesn't work well with my components.

photoshop cs is needed in the library lab.

Junior

needed; I don't know.   It would be really nice to have a lab for music majors with such programs as Finale (writing music) or those sorts of programs.

it would be fun to have something like Photoshop on the computers too.   That would be really nice.   Really fun.   :)

Some computers with Zip disks would be nice.

Macs that have the entire adobe creative suite and all the microsoft programs. the little mac cluster has next to zero applicable programs

More scanners in the Library; where if you want to scan something from a reference book you can. The computers with scanners is what I am usually waiting for if I have to wait for a computer.

Senior

Question 6 - What addtional hardware, software, or services are needed in the open access labs?

Better   Macs; the ones at the library freeze up a lot and make it hard to continue a project I bring in. The Library hours are great! and the mac computers are usually available; it is just the new computers are hard to keep the programs going quickly and not freeze my projects that we are assigned to work on for our art classes.

I use the Multimedia lab in the Library for the things that aren't on the regular computers--it would be nice if that lab was open later!

color printers in the library would be a big help.   Having to wait to scan a picture; or to print a color picture off the net at another lab can be time consumeing.

Updated Adobe Software for homework

The research computers in the Library would be useful if they had working USB Ports.

Programs like AutoCAD that are only avalible in closed labs.

Music Writing Software- Finale or Sibeleus

school programs and software that I don't have on my own laptop; and the fact that I can't afford new ink for my printer so I can't print off on my printer so I use the school's computers if I need to print off stuff.

Sophomore

Dual Screens

more high quality printers; especially for color

Some of the Library computers could do with an audio output connection.

I've never yet needed anything additional to whats offered. The computers are well set up.

Science

Freshman

I think they have all that I need.

I really can't comment because I do not spend all that much time in the lab.   Yes;   I do spend up to five hours in the lab a week. However; I am comfortable with the computers and the software they have on them.

the math

I can't think of anything

The computers I use have all the software and services I need in the Eccles lab.

None that I can think of for me.

Junior

Headphone rental in ELC 214; DVD burning capabilities.

I work on campus and we have the new upgraded 2007 Microsoft Office and I think that the whole campus should upgrade to it.

So far they have had everything i need.

All the software fits my needs.

Accounting programs; compatibility with other windows prorams(Windows Vista and Microsoft office 2007)

I like having the dual screens in the ELC.   It is better for my research and organizing my information that I am looking at.

Maybe someone who is a little more knowledgeable in dealing with printing and scanning issues--things like that.

I have no further needs

I think that SUU is growing fast; and there are becoming less and less open computers. We need to get another open lab so there is always open space.

Nones that I need.

Question 6 - What addtional hardware, software, or services are needed in the open access labs?

Wordperfect and a conversion program from microsoft word to wordperfect.

I like the dual monitors...they are nice!

more access to scholarly journals such as blackwell synergy and springerlink. And; the computer in the science building(022) need to be open always!

I think that the open access labs have all the hardware needed for students. Its great.

Senior

Color Printers

Don't know; I never really use them.

Switch to Linux; and PLEASE don't ever install MS Vista campus wide.

To me they seem like they are ok.

fast pdf reader
install foreign languages to all computers

Flash would be nice

I don't know enough about computers to even know what else is available.

DVD burning capabilities

CADD; and more scanners

it would help if the copy center stayed open later; or if there was another one available. Since the ILC or the equivalent in of the copy center in the ELC shut down there is not enough room to do projects or enough lab hours to accommodate students' needs. As far as software/hardware is concerned I have never needed something that wasn't already accessible.

Stapler.

mac comps.

It would be nice to have google earth on all open-access lab computers

Preferably a money management program

Sophomore

Color Printers for the library

photoshop CS2

nothing. my personal computer has everything i need.

the software is great i feel that it fulfills my needs as a student

more web design materials

I don't know everything I need is there.

Library

Question 6 - What addtional hardware, software, or services are needed in the open access labs?

Business

Freshman

floppy disk drives

none everything i need is on the computers

putting more of the software on the library computers; because i have to go to the ELC to do work for my nutrition class.   Yet i do not mind going to the ELC because i really like the dual monitors; the library is just more convenient for me.

As I have used excel here exclusively in either the ELC214 or the library I have found that there is not the double underline option. For accounting it is a must. Is that something that is here that I am not aware of how to get to or is it simply not available on professional office? Also it would be super if two monitors could be placed at each computer in the library.

Junior

I am satisfied with what I have...

The labs are fine for what I currently use.

More computers

I'm satisfied with what is available.   If it isn't on a computer in an open lab; the necessary software is somewhere on campus...

cool games like War Craft or Command & Conquer

I use regularly:
    TOPO! which contains a library of topographic maps of the USA
    Picasa2 for simple photo touch-ups

Senior

accounting software

they are good

Microsoft Office 2007

The hardware and software available is sufficient.

I don't know

N/A

Flowcharter

photoshop; illistrator

Sophomore

It would be nice to have more photo editing software.

Quick books.

I love the PCs; but am required to use the macs often.   The mac cluster however;has problems frequently.   I would love either macs that aren't on a network(which is what i'm told causes a lot of the problems) or PCs with better sound producing software.

Printer

More good macs for multimedia projects; not this stupidity called the mac cluster in the library; that has frequently hurt me on projects.

None I am good with what is there.

Adobe Photoshop

what?

Computing, Integrated Engineering & Technology

Freshman

Question 6 - What addtional hardware, software, or services are needed in the open access labs?

Cad programs on more of the computers on campus other than just in the technology building

i like the computers here because they are fast and it is more convenient for me to use them. they are closer to my other classes; also i have other references if i need them

Need special computers with CAD/CAM and other design programs not just in the Library; but in the dorm labs as well.

It would be nice to have access to master cam and other engineering programs that currently are just available in the technology building. Often there are classes in those labs so it is difficult to find time to do home work.

don't know

I don't know

The apple computers need to be updated.

i want that foreign language available...to read it

Junior

Dual monitors in the library

Engineering programs like land cad; and civil 3d; etc.

Garage band that works on the imacs.   I also need the Multi media lab to be open more often!

I never ran into the problem of not having sufficient hardware on school computers.

how about some of the tech programs; cause if you cant get on the computers there; then you cant do your assignments at all.

None

Linux
Open Source Software
etc

Other

Headphone connections for listening to audio.   I had a course which required listening to and transcribing an interview and was unable to complete it on campus because the library and labs do not have facilities for playing audio files.

Senior

Microsoft Project

Sophomore

winamp

i find that the computers have the programs that i usually need; therefore; i think that they are just fine as they are.

Computers that will print from PowerPoint in color and printers that are better well kept. Computers with all of the latest upgrades. something that is going to help us in the future here at SUU

Education

Freshman

I only use the computers to check e-mail and to type papers so i don't use much of anything else.

MSN Messenger

more scanners in more labs. I use scanners often; and it seems that whenever I need them; they aren't available; or the lab where they are located is closed.

No suggestions

Microsoft word for the Mac computers.

no comment

None

Graduate Student

Question 6 - What addtional hardware, software, or services are needed in the open access labs?

I have sufficient items for what is needed in class.   The Captivate program for use with Power Point is required for one of my class presentations; this would allow me to avoid doing a trial download.

http://www.macromedia.com/software/captivate/

Junior

um; I am not very computer savvy; so all the stuff it currently has is fine.

I've never needed any additional software.

All the software I need is accessible in the Library. I would hope that all the programs here are available in every lab.

I think you guys are doing a great job.

photoshop music editing software

Movie making software

Nothing that I can think of

Other

I don't know as I do not use them

Senior

msn messenger

I have all I need to meet my needs

power point and other microsoft sources

Photoshop; Dreamaweaver

None

Sophomore

I don't feel that there is much more that one can add to the open access labs.

Adobe Photoshop on ALL computers

We need Audacity on the PCs in the library!

Dreamweaver

Humanities & Social Sciences

Freshman

Macs must be improved!

I can't think of any thing

I've never had any problems; because I mostly use MS Word; Mozilla Firefox; and Excel (and sometimes WMP). It would be nice if the library computers had photoshop; but probably not necessary.

the mac computers need to let us use garageband

I have not yet had the need for any additional hardware; software; or services. Keep up the good work.

mac word software on the imac cluster of the library would be a wonderful addition.

As far as I can tell they pretty much have it covered.   I don't know of anything additional that I would use.

Graduate Student

all on campus computers should have spss for research tabulation.

None that I can think of

Question 6 - What addtional hardware, software, or services are needed in the open access labs?

the most recent version of the Adobe creative suite. The library computers run Adobe CS but Adobe CS2 has been out for a year or two now and we should upgrade our licenses.

Junior

When; on rare occasion;I have used the library computers; I was disappointed to learn that they do not have microsoft word; which I consider to be an essential program on a computer and use daily.

more scanner

Scanners that work; iMacs that aren't all blocked up.

Nothing really....I am impressed that Illustrator is on them. I love it!

More friendly lab assistants.. they either look at you like you are stupid or don't know how to help you.

Not really anything; everything is good!

Higher versions of Photoshop and the like. Basically all of CS2

less waiting for printed materials; and more prints for psy majors... research takes a lot!

Final Cut Pro would be great on a couple of computers; that way the Comm2200 students wouldn't have to beat each other up over the ONE computer that has it in the centrum. Honestly; can't you just download that program onto other computers?

nothing I can think of

Senior

need more Scanners in other than the lirbary; and the mac lab

I would like to see programs like Windows Movie Maker on more of the computers than they are now.

NA

updated versions of photoshop and SPSS

none that I know of

Better word processing software for the Mac cluster

Adobe photoshop

I do most of my work on a mac and my classes often require print outs; the macs are not even linked to the printer; so when I do use them in the Library I have to save my work and then pray that the mac lab in the COMM/ART dept are not being used for a class.

Printers. (Don't have one at home.)

Spanish; Japanese software in ELC lab.

I don't ever need to use anything other than the internet for research and word for typing papers.   The hardware and software meet my needs.

Usually just the internet and printing.

Sophomore

I think that the software that is open to the students is sufficient. But i would like to see the mac computers in the library open to all the students;not just the ones in the graphics classes; but i understand why they are not.

I really don't use them enough to actually know what they would need.   I mostly just come to the on campus computer labs to print things

Sometimes my drive gets full; and sometimes the mice don't work...

I don't understand the question.

more computers

I'm content with the software they have.

Question 6 - What addtional hardware, software, or services are needed in the open access labs?

I would like to see Microsoft Word on the eastern computers in the library. It seems wasteful to have them as internet computers or 'research only' because even if a student is researching; he does use word to organize information.

Final Cut Pro (not Express) on the Macs in the library.

printing center

I have classes that I use the Adobe Suite and there are different versions depending on which lab you go to.   This affects my work; and it would be nice if all the labs had the all the same versions.   Also; it would be nice if the computers had final cut pro.

Corel draw and auto cad; when dealing with graphics and text; adobe just does not do it for me; very few computers have access to auto cad.

None Selected

Freshman

Microsoft PictureIt! Publishing

no comment

a scanner in on c ampus housing would be nice

adam interactive anatomy

n/a

NA

They have everything I need so far. Word; powerpoint; and the internet are all I really need.

None Selected

Senior

none that I can think of

Sophomore

JUST EVEYTHING.

I would like to see ALL computers in the library installed with Microsoft Office. Also; I would like to see ALL library computers with the easy-to-access USB ports; with the towers at arm's length.

Performing & Visual Arts

Freshman

sometimes its hard to find microsoft word and i need that to type papers

None that I need.

Some sort of photo editor

Be able to download programs needed for specific classes

Literature search programs (academic search premiere; etc.; ...)

None that I know of

No comment.

i don't know hardware...so i think you're asking the wrong person...

None that I know of

photoshop

all the software seems pretty sufficient

Question 6 - What addtional hardware, software, or services are needed in the open access labs?

Junior

Finale

You need better USB access. I can only sit on one side because the Dell computers don't have active or have nonopperational USB ports...

Senior

I wish the Macintosh computers had microsoft word on them. I own a mac and use microsoft office; so when I try to use the macs on campus; they don't have the software I need.

Sophomore

Nothing that I know of

Finale. for music composition.

you have everything that i need

Microsoft office should be offered at all computer stations and not just half.

none that i can think of

I'm not sure...
I suggest more font programs in computers for Graphics classes and updated Word processors in some of the older windows computers.

Science

Freshman

Programs that deal with images a bit better; specifically a program that facilitates basic editing and importing.

I feel that the services are very good!

copyers in all

I like the fact that the ELC center has a double screen.

Sometimes the paper runs out in the athletic lab but its been good lately.

The Mac computer need to have work done one them to work out the kinks.

Everything I have ever needed to use has been accessible.

photoshop

I was just made aware that we had other computer labs; i will have to go and check them out.

I think the library had it's Arena software taken off.   If it did I think it needs to be put back on.

Dietary analyisis

?

Junior

I would like the Math cues in the lab in the Science building.

none that im aware of

microsoft works

adobe premiere

msn messenger

I cant think of any

word

Question 6 - *What addtional hardware, software, or services are needed in the open access labs?*

To my knowledge all the software and hardware needed is already available; PowerPoint?

don't care

Other

Don't use the open access labs as much; but would use the library to do certain things.   I use the GIS and Remote Sensing ERDAS Imagine software in the GIS lab.

Senior

less

I'm   happy with what is available. i just wish that people didn't bring their music into the open access labs because it is distracting

?

Update word to 2007 so it is compatible with my home computer.

Sophomore

none that I need. you guys are awesome

The computers in the library have everything that I might ever need.

I think they have everything I need. Their good for all the assignments I do.

I think they are just fine

I don't use computers much so nothing for me at this point in time.

Software to convert documents into pdf format

I haven't really needed any programs other than the ones provided already.   I use mathematica and spss 13.

I want to use Japanese.

USB ports that work! It either takes forever for them to be accepted by the computer; or it doesn't accept them at all; which ends up being the problem--will I waste my time waiting on this computer to not accept it; or will it accept it and I'll just be slow? It can be annoying.

I tried to burn some information and music onto a CD and it did not work that would have been nice.

Question 8 - If you could change any open access lab hours, which lab would you change and to what hours?

ELC 214

None Selected

None Selected

i think they are fine

Business

Freshman

12am

same

Junior

Closed on   Sundays to 10am-2pm

more weekend hours

open earlier on saturday

open till 2 a.m.

Senior

open at 5 am

SUNDAY!!!!!!!!!!!!!!!!!!-Morning. We are not all LDS and do things on Sunday that require computers in the morning.

Either ELC or Library with better hours over breaks...

6 am to 12 pm

More evenings and weekend hours

7-12pm

6am-1pm all week

24 hours

?

Graduate Student

open on holiday weekends

8am to 12 pm

Computing, Integrated Engineering & Technology

Freshman

6am-12am

Sophomore

Later Saturday

24/7

12:00 am - 4:00 am

Junior

saterday

Open on Sunday   10am to midnight

24 hr

Senior

fine

N/A

Early Saturday Morning; 6am onward

24 hrs 7 days a week

24hours/7days

Education

Freshman

Open Earlier- like 4 or 5

Sophomore

It meets my needs; except during spring break

NA

hours work great!

until 10 p.m.

5 am- 1am

I like these hours because it is open late and that is great.

Junior

open 24 hours

dont need to

Keep open on school holidays because I still have homework to do.

Senior

24 hours

n/a

The labs need to open at least part of the time that school is not in session-like on holidays. I understand why it's not open at regular hours but not everyone leaves Cedar and people have work to do! The labs need to at least have partial hours.

Humanities & Social Sciences

Freshman

Open during all holidays

-

no change

Sophomore

i would change to 24 hours on weekends; i get the most homework done late at night

Junior

wouldn't change

24/7 would be great. It's wonderful during finals week.

Senior

24 hrs

until 1 am

no

need a 24 hour lab or at least until 2a or 4a

I think they are good especially during finals

okay

later weekend hours

Graduate Student

Open later on weekends.

Performing & Visual Arts

Freshman

later in the nights

no change

Sophomore

no change

Open Earlier on Saturdays

Junior

Open later

Senior

ELC usualy ate afternoons to late nights

All night.

start sooner and close later

open 24 hours a day

open earlier

open during the holidays

24 hr

Graduate Student

open earlier

Science

Freshman

open 24 hours

nothing

6-12

Sophomore

open until 10 or 11 pm

None

start at 5:00am

early on sundays open

24

extend to 2 am

Junior

    open later

    Saturdays 12-5 pm or so

    good times

    0

    Hours are fine

    saturdays; but may already be open now those days.

    5am to 1pm

    They are good hours. I love open 24 hrs during finals

    sunday

Senior

    24 hours

    Sat 8:00A.M. to 7P.M.

    none

    stay open until midnight

    5 am to 2 am

    open later

    all day and night; 24/7

    6am-1am

    the hours are good

    Weekends

    none

Question 8 - If you could change any open access lab hours, which lab would you change and to what hours?

Library

None Selected

None Selected
open later

Freshman
They are serving me just fine as it is.
6 am
Until midnight

Sophomore
NOT REALLY ANTHING
7 a.m. - midnight on weekdays

Senior
open earlier on Saturdays

Business

Freshman
its fine
the hours are reasonable
7-midnight M-F and from 7-10 on Saturday
5am - 2am

Sophomore
later on saturdays
6am-12pm
multimedia lab extended hours;   til 10pm.
All Night

Junior
No Change
open until midnight
open till midnight during the week
Be open earlier or later.
Open Later
open later like 2:00
TO BE OPEN TILL 1AM SUNDAY THROUGH FRIDAY

Senior
later
weekends
none
open more on holidays
Late night
It would be nice if the Library in general was open later
24/7

6 am to 12am

Computing, Integrated Engineering & Technology

Freshman
Open earlier on Sundays
everyday
i would have it open later; when i have been there it has always closed at ll:00 pm

Sophomore
24/7
the hours are fine for me. they work well with my schedule

Junior
open later at night
I wouldn't change it

Other
Friday; Saturday; Sunday: 10am - 10pm

Education

Freshman
8:00 am - 5:00 pm
open later--until midnight

Sophomore
open later on weekends
Open later on Weekends
open later!
open 24-7
sunday open at 11am
6-12

Junior
Open on the weekends
The weekend it is only open until 7pm on Saturdays.
open til eleven thirty
11:30 (Sometimes that extra half hour is all I need)
same
open until 12
More Weekend Hours. Please.
open later

Senior
8 on Fridays

Other
na

Humanities & Social Sciences

Freshman
Open until midnight
open till 1am.

24 hours a day
Fridays to stay open to 8:00pm
7am-12pm (maybe even 1 if possible)

Sophomore

same
good
just maybe make it for longer on Fridays
24 hours during the week M-F
later on weekends

Junior

more weekend hours
later hours
extend weekend hours.
Open earlier on Sundays
open at 6:00 am.
24/7
open till at least Midnight or later
Maybe stay open till midnight; but its fine usually
Later on Fridays and Saturdays. Close at 9pm or 10 pm on those days instead of 11:30pm.

Senior

24 hours
not closed so much over holidays
at least during mid semester the hours could be extended like they are for finals week
Open earlier on weekends and later on Friday nights
Longer Sunday Hours
open early in the morning
sundays
keep open later on friday and saturday
open until midnight
Open till 10pm on Saturdays

Graduate Student

open some hours on long holidays
6am-1pm. And keep it open longer on fridays and saturdays. i hate that it closes so early
stay open until midnight

Performing & Visual Arts

Freshman

24 hours
open until 12am
all day
all time

Sophomore

Friday: till at least 9; not 7.
6 am to midnight
?

Science

Freshman

12:00 am
til midnight
Mornings; before 8 am
6-12
open until midnight
I would have it open a little later on weekends; I think that students would use the time; if they had the opportunity.
24/7
Works good with my schedule
8-12
open til 12 am
till midnight or later
Keep em
holiday access

Sophomore

6:30 AM -12 PM
Until Midnight
open later fridays
6am to 12 am
6-11 daily
close @ 12pm
Later Friday and Saturday hours please
it's good how it is
same as now
open on saturdays

Junior

6:00 to 10:00
open earlier on Saturday
open til 12
open 24/7
After 12am
5am
Saterday mornings at 9 or 10
morning til 12:00am

Senior

Open later (ie 1 AM)
Open later during the week
midnight
12 am
open on weekends until 11:00 too
open earlier saturdays
fine
stay open till 1am at least
I'd have longer hours on saturdays

6a.m. - midnight

Other
open later on Friday.

Question 13 - What additional hardware, software or services are needed in the discipline specific labs?

None Selected

Freshman
NA
I have no comment.
I don't use them enough to know
no comment
I have not used them; so I am unaware.

Sophomore
?

Senior
none

Business

Freshman
none
none that i can think of
once again the double underscore for accounting is a necessary component of excel. It would help if it was put as one of the displaying buttons.

Sophomore
quickbooks downloads
none

Junior
same
ALL THE LABS SHOULD HAVE PRINTERS THAT ARE ABLE TO PRINT DOUBLE SIDED!
None
Same as #6.
None
Quickbooks; flowcharter--double monitors
None
better printer
Meetings Matrix & Quickbooks

Senior
Microsoft Office 2007
I don't know
Updated QuickBooks in the Business labs
headphones; open later until midnight or maybe even one
None.
none
?
Duplex printing needs to be available in labs other then general open access labs.
none--everything works great!
they have what I need.
n/a

On the above question- sorry but a rather poor question.   How many people; other than the techies who work for you guys; know what room numbers the labs are in where they work?   You should consider putting a map or physical map of lab locations- or SOMETHING to show where the lab locations.   You have 6 ELC labs listed- I am only aware of three.   I cannot choose.   I know it isn't a problem with a simple solution- but what you have above does not work for me and certainly not for many others taking this survey.

I don't know. I don't use them often enough!

None

The required software for the department; ie quickbooks

Graduate Student

The Dual Screens are great.

All labs on campus need to have the same version of quickbooks and other programs.   Also; the business department needs better simulation games.

Web Cams; Joysticks

None? They seem to have everything I need.

Other

Need lab assistants that are knowledgeable about the software used in the library media lab.   None of the lab assistants that I spoke to knew how to use the vegas video editing software and no one knew where/if there was a manual for it and yet the signs on the wall said to ask the lab assistants for help with the program.

Computing, Integrated Engineering & Technology

Freshman

don't know

None

It would be great if you could find a way to make the application launcher work faster on these computers.

Unigraphics

It would be helpful it the computers had a floppy drive to more easily transfer the cnc files

the art lab should be updated with card readers for our cameras.

nothing i have noticed

In my hardware class we deal with disassembling old computers and putting them back together. The problem is we need to get some that actually will work. If we can not get new computers to work on we need to get new working parts to replace the bad ones. We need new floppy disks new computer batteries and more power cords. Please take note of this.

Sophomore

none as far as i am concerned.

none; maybe cad access on all computers

Open Source software such as Gnome Dia and Oppen Office for the windows labs.

In lab 308 the software such as the web browser Firefox is extremely out of date.

Same as above

word perfect is hard to access. you have to open a file from your own F drive and then open a new document. you can't go straight to it.

All CAD Labs should have all CCIET programs.

Junior

Linux

Open Source Software

etc

Better working printers.

I need certain Engineering programs for my major like AutoCAD and micro-soft project and softplan so it would be nice if those were more widely distributed.

SD Card Readers

Same as question 6; be able to dual-boot into either windows (default) or linux; and some sort of VNC program.

Since I am doing CAD/GIS I'd like to see some of the GIS in the tech 120 CAD lab and vice versa for the Sci 301 lab.

i use none of the rooms you have here I say again that I and at least 30 other people I know use one the rooms in ELC level 3

They are great they have the appropriate version of java for programming

There needs to be a water fountain put up ASAP right outside the ELC 216 lab. I really miss the old one :(

Senior

cad software; onenote

A Calculator in the start menu.

Auto Cad. Sure track. Timberline.

Have the same versions of software across the campus computers (ie some have Photoshop CS2 and others have Photoshop 7)

Microsoft Project - I took an entire class last year around this software and this year it was pulled. I don't understand why you would teach a class centered around one program and then not offer it the next semester.

The hours need to suite the students needs better in those labs.

some Asian language font

~I wanna write a E-mail to my family with my own language!!!

Other

More industry related software.

Education

Freshman

None

no comment

MSN Messenger

I have not used one.

N/A

Sophomore

Same as above.

NA

I have no idea.

Nothing

I think they're good.

I don't ever use the discipline labs listed above. I stick to the library.

Junior

I use Quickbooks in the Business building. I use the AutoCad programs in the Technology building and I use the GC lab just for convenience.

none!

I think everything that is needed for my classes is there in the lab!

I think its all pretty good

I'm not sure; I don't know much about computers other than the very basics.

I am not sure.

More digital cameras and headphones

Senior

photoshop

ELC 306 Educational Reading software

None that I know of.

I dont need anything else; maybe msn messenger already installed

Education lab could use Teacher planning programs or information on College deadlines or upcoming events.

no comment

I don't use those labs

don't know

Other

It has everything I use for my classes.

Humanities & Social Sciences

Freshman

i have yet to delve into the depths of my discipline far enough to be able to give adequate advice pertaining to this subject.

NA

I have all the resources I need.

Again; I have not yet had the need for any additional hardware; software; or services. Keep up the good work.

no opinion

None

Same as 6

would be wonderful to have more math tutuors

Sophomore

same as what I said before.

All the software I need is on all the computers; except for Microsoft Office on some of the computers in the library.

No comment

Again I only use them to print.

none that i am aware of.

I really haven't noticed any that are needed.

MSN Messenger

The Centrum Mac lab is great.

more printers. Sometimes there are problems with the printers not printing.

why has the printer in the GC lab been out of order for a week?

Junior

Everything is good.

Maybe a quick-link to scholarly psychology journals on the desktop. I think it's actually adequate when not full due to a class activity.

none; don't use

Video/Audio editing software would be nice (I do know that it is in the multimedia lab though)

some times I like to use word prefect.

more scanners

A lab assistant-- someone that can be there for printer problems or help.

Centrum 178   Student Tutoring Lab is another lab that i prefer.

The computers in the Braithwaite center don't easily recognize jump drives. It can be sort of annoying at times. I don't know if that has anything to do with hardware; etc.; but it's something that needs attention.

better printer!

More computers.

nothing I can think of

Senior

A copier would be nice

same as question 6

I haven't needed anything else but it may because I don't know it exists.

Scanner

All computers should accept flash drives

Quality color printers would be nice in the mac lab and photo lab.

Spanish; Japanese software in all labs.

None that I can think of.

same as above

The Writing Center/Braithwaite 204 needs to be able to recognize flash dives.   The current problem is that the flash drives come up as
  drive :F and a person has to go in and change the drive letter in order for the flash drive to work.

Need a Mac lab for Comm department use; with Final Cut Pro; Photoshop; etc.

Nothing I know of.

NA

None

Not sure

The GC 307 lab could use better computers

Same as above.The computers have space for the information; so use it. Especially in the library and ELC 214 should have everything.

Scanners

Photoshop

Video editing software...

The Mac lab need up-dated software in as far as adobe CS to CS2 so that when we have to use the other labs on campus we do not
have to have two separate files for our work.

The COMM lab needed a printer that does not jam every other paper.

dual monitors needed; especially in centrum lab

Nothing

the chairs are getting ragged in the Psych Lab GC307

I think I'm all set with the hardware/software

Graduate Student

PLEASE put SPSS in most labs; especially the ELC. It would be nice for more students.

dual monitors

Unknown

Performing & Visual Arts

Freshman

No comment.

i dont know i only use the Eccles lab

thanks

None that i need.

the software is sufficient

None that I know of

If you don't already have them on campus; Tablets and stylus' would be nice.   I've always wanted to dabble in photoshop; but I'm
not very good at drawing with a mouse.

Sophomore

everything i need was there

Nothing comes to mind: I love the centrum lab.

none that i know of

Junior

The labs that are open are nice. I didn't know there were so many of them!!

A good computer lab would be great for the Theater department.

Senior

The education lab could benefit from more cameras. Talk to Dr. Kobayashi! She knows it all!

The Creative Suite needs to be updated the bookstore sells CS2 but the lab uses CS1 and trying to go from home computer to the lab is very difficult so I end up using the lab more.

the programs that allow you to do stuff on the computer to do movies and other stuff like that and not just in the classroom for technology for edu. majors.

Graduate Student

graphics

Science

Freshman

I don't use any of the discipline specific labs.

more computers in the general class room lab.

As long as it is compatible with the library i think it should serve a good purpose.

I am comfortable with the computers and the software they have on them.   I think the information (software) on the computer is adequate for the situations I need to use them for.

N/A

All Word programs.

N/A

I don't use any of the above.

?

Sophomore

I think you guys are already on the ball

they fulfill my needs

Functional USB ports!

open more hours

None that I have experienced so far.

None. They have what I need.

none- they are sufficient for my use

Software to convert documents into pdf format

Nothing

I want to know when those labs are available.

Junior

pymol

All the software fits my needs

I don't use discipline specific labs.

dual screens would be ideal.

These computers oar often full in the science building; more computers

I like the dual monitors...and all of the Microsoft programs they are nice!

I think that the software is sufficient enough.

Better Printer upkeep. The printers are often out of toner.

Senior

install foreign languages to all computers

They've had everything I've needed so far.

Microsoft Word needs Spanish spell check in the Languages labs

A student Bluetooth access network would be nice

In the General Classroom 104 language programs are needed. It gives the option of writing a paper in other languages but when you start it won't actually write in that language or autocorrect in that language.

they are adequate

Same as my last comment.

scanners

my student fees are going up; and the gc lab which i use most; is just as horrible as when i first came to this school 4 years ago. have you ever used a mouse that needs to be slammed to click? or a keyboard that needs to be disinfected before you touch it? some of the keys cant be seen because there is so much crap on them; and its not because they are warn out. perhaps this doesn't pertain to you but half of the chairs in the lab are broken; as is the printer 70% of the time or more. also it is somewhat of a slow internet connection compared to other labs. fix it please! and it would be nice to get wireless out side around the school.

Copy machines

The discipline specific labs; as well as all labs; should have the same software and or services found everywhere else on campus. All the PC's should be exactly the same to facilitate ease of use.

I think these discipline specific labs are adequate as they are.

?

Question 15 - If you indicated "poorly or Not al all", Please tell us your concerns and how we cam improve. Open Hours

None Selected

Junior

Keep the labs open more and increase the number of computers in the labs

Business

Sophomore

The hours are mostly during the day; some students have work or classes that don't allow them to attend the library during those hours. It would be helpful to have more early morning and late night hours. In reference to the adequacy of printing; many times the printer fails to print or a printer cartridge will be low; forcing me to reprint on another computer; or find someone to change the cartridge.

Junior

I would like to see more open availability of hours on the weekends.

Senior

I would just like the labs to be open a little earlier

The labs in the business building aren't very well taken care of--no one seems to be in charge of making sure the stapler has staples or the printers have paper and toner. Last summer semester; the stapler was out of staples in Business Lab 202 for 3 weeks; until I went up to the business office myself and had someone give me staples from their desk. It's also a pain when both labs are being used by classes.

Sunday lab hours-2-10 pm is not acceptable. Students need access to computers 7 days a week with morning hours. Some of us depend on weekends to get HW done; and I myself would really prefer access to a computer lab on Sunday mornings.

The weekend hours aren't long enough.   I would like access earlier in the morning to later at night.

There are classes that are in these (business) labs at times. Open up another computer lab that is not used for classrooms. Hours are limited til 10 only. Please extend!

Graduate Student

You need a lab open on holiday weekends; and a 24-hour lab open the week before finals.

Computing, Integrated Engineering & Technology

Senior

Sometimes there isn't even an assistant in the cad labs and also the hours are not suited for students that have to work. They aren't open late at night or weekends   when students could use the time to catch up.

Other

Longer open hours on the weekends or an internet cafe on campus with late hours and free internet access.

Education

Sophomore

I 'd like it to be open later; and the printer to always have paper init; instead of having to find someone to put paper in it.

I like using the library when I have a big paper to write because it is quieter then my apt. lab. The hours for the library don't always work with my schedule mostly on weekends.

Junior

On Fridays and Saturdays I don't get out of work until 7:30-8 pm. I really need computer access on those evenings after work to get school work done.

Humanities & Social Sciences

Sophomore

The centrum mac lab should be open on Sundays.

Senior

The open hours for certain labs could be much better...much earlier and later.

The printers are HORRIBLE!   They screw up printing all the time and you can't get your paper back.   They pull through blank pages; leave black smudges; and aren't quality color printing for nice reports.

The deep freeze on computers is making documents become lost or corrupt.   This is a BIG problem!

Library needs better hours; later hours; and to be open on holidays; yes many students need and use holidays to study.

need 24 hour lab

Performing & Visual Arts

Freshman

More nighttime hours would be much more convenient.

Science

Sophomore

It's hard to find an open computer in the times that the labs are open for everybody to use.

Word 2007?

I need later hours on Snudays

Junior

Some students when not in class have jobs that don't enable them to make it to the lab within the open hours ; such as myself. This creates stress for that student and often times the student will do poorly in classes because of the lack of time they are able to spend in the lab.

The hours aren't great for active students that have to work late. We all have lives; and we're trying to do the best we can. Give us a break and let us do our homework.

The printing system in the library is awkward. If you don't know how to reset the printer; then the jobs get done from another tray manually. It backs up printing jobs.

There is only one Lab assistant; and either they're busy with someone else or they are more interested in what they're doing and they're upset you bothered them.

Senior

Hours need to be open later.

More computers needed; crowded.

A lot of times I would like to come in early saturday morning but none of the labs are open until at least 10:00

the hours the labs are open sometimes dont fit my schedule. With my nutrition and science classes I need specific programs which are only available on some computers.   In the discipline specific labs assistants are not available.

Question 15 - If you indicated "poorly or Not at all", please tell us your concerns on how we can improve.   Up-to-date Computers

Business

Junior

printer sucks

Computing, Integrated Engineering & Technology

Freshman

Refers to #6 and # 13 above

Junior

up to date computers and software ... printing could improve

Senior

Some of the computers are really slow or freeze.   I would like to see some programs for the CM department like other schools have for their students to use and get Acquainted with.   Windows should be updated with Microsoft 2007 and Windows Vista.   Thanks

The computer hardware is not sufficient for the software I use.   The computers keep crashing.

Sophomore

hard to find places to run java

Humanities & Social Sciences

Senior

I already indicated we need updated software; the lab assistances (some; not all) really don't know what they are doing... they are just there looking pretty-- they need more training.

Performing & Visual Arts

Freshman

well a lot of the computers have problems or are broken.. such as keyboards; mice; cd burners etc

Sophomore

I have noticed that some of the computers in the Library do not have software such as Microsoft Home office; many students use these programs almost on a daily basis and if they are not there they have to use other programs that may not be as good.

I may always get a computer; but I know others don't.   As for current software; again; the older computers (mostly in the UNIV 1000 section of the library) need updated: Their too slow and the Word program is too old.

Science

Senior

There are no assistance in either lab that I use.   I don't need them however so i don't really care.

your lab assistants when i need them are nowhere to be found the majority of the time; and why do you not train them for problems with the computers; if you do you need to test them frequently. also; it takes about 2 weeks if at all for anything to be fixed in the gc 307 lab. furthermore; it looks like a waist dump for printers that dont work; and the computers are by no means up to date in the gc lab. a few more in the gc lab would be nice at busier times; but space is limited there.

Question 15 - If you indicated "poorly or Not al all", please tell us your concerns and how we can improve. Current Software

None Selected

Freshman

need something along the lines of photoshop

Business

Junior

printer sucks

Graduate Student

Programs often have bugs and aren't updated with all the software needed to run all the needed applications; like internet native banner.

Computing, Integrated Engineering & Technology

Sophomore

hard to find places to run java

Junior

up to date computers and software ... printing could improve

We need computers that have all the latest software (Microsoft Office 2007).   I try to print and there has been low toner many times in the Honors lab in Juniper Hall.
Better software

Working printers (with paper)
Instructors must tell IT what course specific programs are needed for the course and that program needs to made available. Why? because I won't have the money after my financial aid has been allocated at payment time.

Senior

Some of the computers are really slow or freeze.   I would like to see some programs for the CM department like other schools have for their students to use and get Acquainted with.   Windows should be updated with Microsoft 2007 and Windows Vista.   Thanks

Education

Freshman

Mac compatibility has been an issue for me. Especially trying to transfer Word files from my laptop (Mac) to the schools lab computers for printing. If the Mac computers in the Library were equipped with the Microsoft word software; this would solve the issue for me.

Sophomore

Possible more up to date software.

Humanities & Social Sciences

Junior

Computers on bottom floor of GC struggle quite a bit

Senior

Internet software is not always up to date.

I already indicated we need updated software; the lab assistances (some; not all) really don't know what they are doing... they are just there looking pretty-- they need more training.

The Mac lab need up-dated software in as far as adobe CS to CS2 so that when we have to use the other labs on campus we do not have to have two separate files for our work.

The COMM lab needed a printer that does not jam every other paper.

We need photoshop on all computers

Performing & Visual Arts

Sophomore

I have noticed that some of the computers in the Library do not have software such as Microsoft Home office; many students use these programs almost on a daily basis and if they are not there they have to use other programs that may not be as good.

Senior

Just as I said before that the software on the Mac computers freeze easy and it would be cool if the lab assistances new a little more about the computers.

needs to be updated

Science

Sophomore

Word 2007?

Question 15 - If you indicated "poorly or Not al all", please tell us your concerns and how we can improve.   Number of available computers

None Selected

Junior

Keep the labs open more and increase the number of computers in the labs

Business

Freshman

need more labs i see a lot of students waiting a lot

Sophomore

The hours are mostly during the day; some students have work or classes that don't allow them to attend the library during those hours. It would be helpful to have more early morning and late night hours. In reference to the adequacy of printing; many times the printer fails to print or a printer cartridge will be low; forcing me to reprint on another computer; or find someone to change the cartridge.

Senior

When ever you go to a lab there are less computers and more students. They also sometimes won't get the flash drive to work.

There are classes that are in these (business) labs at times. Open up another computer lab that is not used for classrooms.   Hours are limited til 10 only. Please extend!

Computing, Integrated Engineering & Technology

Freshman

I only responded to poorly for number of computers available because although question 12 doesn't include Juniper Dorms; the issue I have with question 14.4 applies. The Juniper Dorms have 6 little lab computers. 3 don't work and when 60+ students live there 3 computer will not fill there needs so we must leave and go find another computer to work with. Also the honors computer lab should be open to everyone and not sectioned off. The printers rarely work and there is no one there to help when it's down. Please take note of this as well.

Sophomore

there is not always a computer where you are and sometimes there isn't time to go to another lab or some place else to finish what you are working on

Junior

Usually not enough computers available in library when a lm 1010 class is in session

sometimes lab assistants are not around at all; and sometimes there are never any computers

Education

Junior

I would like to see more computers in the library.

The library is always congested. I know that there are a lot of students; so other than making a computer lab on another level; there's not much more you can do.

Senior

I think there should be more computers and I think there should be a place where one can print color.

Humanities & Social Sciences

Senior

Their needs to be more open computers in the library because a lot of students go their to do there homework and there is never enough computers available to them. the lab assistants are never very happy and they alway think that you are a freshman.

Library needs better hours; later hours; and to be open on holidays; yes many students need and use holidays to study.

Need more computers in ELC 307

It seems that the library is often busy; and it's hard to find a computer. More computers would be helpful in this situation.

Performing & Visual Arts

Sophomore

I may always get a computer; but I know others don't.   As for current software; again; the older computers (mostly in the UNIV 1000 section of the library) need updated: Their too slow and the Word program is too old.

Junior

there aren't enough computers for everyone in the library because sometimes the wait can be a little stressful.

Senior

Just as I said before that the software on the Mac computers freeze easy and it would be cool if the lab assistances new a little more about the computers.

Science

Freshman

There just are not many computers in some of the labs and it makes it hard to get one.

at certin times there isnt any open computers mostly in the mornings

GET MORE

Sophomore

It's hard to find an open computer in the times that the labs are open for everybody to use.

Junior

The printers in the ELC labs have the ability to print double sided; the one in the Sci third level needs to be able to do that too.

Senior

your lab assistants when i need them are nowhere to be found the majority of the time; and why do you not train them for problems with the computers; if you do you need to test them frequently. also; it takes about 2 weeks if at all for anything to be fixed in the gc 307 lab. furthermore; it looks like a waist dump for printers that dont work; and the computers are by no means up to date in the gc lab. a few more in the gc lab would be nice at busier times; but space is limited there.

Hours need to be open later.
More computers needed; crowded.

Being charged to sheets to print only one sheet of paper is a rip.   The library is does not have the number of computers it needs to meets its demands.

Get more computers so more students will find them available.

Question 15 - If you indicateed "poorly or Not al all", please tell us your concerns and how we can improve. Software availablity

None Selected

Freshman

need something along the lines of photoshop

Business

Sophomore

the printers I use frequently in juniper are almost always out of ink. I also would love better music producing software

Graduate Student

Programs often have bugs and aren't updated with all the software needed to run all the needed applications; like internet native banner.

Computing, Integrated Engineering & Technology

Freshman

Refers to #6 and # 13 above

Sophomore

Tech students need to be able to use specific programs during the weekends.
MAKE ALL PROGRAMS AVAILABLE EVERYWHERE

Junior

Instructors must tell IT what course specific programs are needed for the course and that program needs to made available. Why? because I won't have the money after my financial aid has been allocated at payment time.
look at 13's answer.

Senior

Some of the computers are really slow or freeze.   I would like to see some programs for the CM department like other schools have for their students to use and get Acquainted with.   Windows should be updated with Microsoft 2007 and Windows Vista.   Thanks

Humanities & Social Sciences

Sophomore

The centrum mac lab should be open on Sundays.

Junior

Computers on bottom floor of GC struggle quite a bit
I think color printing should be an option for students. You rape us on fees but color printing is just too expensive isn't it?

I've already stated what I wanted in software. You have Adobe Photoshop; GoLive; Illustrator; ImageReady; and InDesign on almost every computer in the library and I know Adobe Photoshop carries a $649.00 price tag; but Final Cut
 Pro; the system all the broadcasting students have to use; is only $50 more and how many MORE students are majoring in Communications with an emphasis in Broadcasting than students majoring in digital photography? Oh! That's right! There AREN'T any students majoring in digital photography. SUU doesn't even HAVE an Art major than has an emphasis in film photography. The closest you come is graphic design.
But I have to take Comm2200 and sneak in when the janitor shows up so I can use the ONE computer that has Final Cut Pro. You have the same problem with Comm1560.
I also think you could get some language software for the Language Lab. All you'd have to do is download a few programs from BYKI.com onto the computers; and I think you'd have an actual Language Lab. Right now it's just a very small computer lab. Not the same thing.

Senior

SPSS is sort of hard to find on some computers.

iMac Cluster needs to have the same software as the PCs.

All software should be available everywhere; you should be able to go to the nearest lab and be able to work but in some cases you have to travel to a farhter lab to be able to do what is needed.

The Mac lab need up-dated software in as far as adobe CS to CS2 so that when we have to use the other labs on campus we do not have to have two separate files for our work.

The COMM lab needed a printer that does not jam every other paper.

Graduate Student

I marked poorly about availability of software because of the SPSS issue I already mentioned.

Performing & Visual Arts

Sophomore

I have noticed that some of the computers in the Library do not have software such as Microsoft Home office; many students use these programs almost on a daily basis and if they are not there they have to use other programs that may not be as good.

Senior

Just as I said before that the software on the Mac computers freeze easy and it would be cool if the lab assistances new a little more about the computers.

I wish the printers were set up to store the information so I could tell it to print once I get there instead of having to hurry in hopes that no one will move my papers; or they won't get lost. It would be nice to be able to swipe my student ID card and have it access my account and print jobs that I have in reserve. BYU's computer labs had that kind of set up and it was really nice. Again; I also wish the macs had microsoft word on them.

The lab assistants are there to do their homework; not to help people.   They need more education about the computers in their labs.

Science

Senior

the hours the labs are open sometimes dont fit my schedule. With my nutrition and science classes I need specific programs which are only available on some computers.   In the discipline specific labs assistants are not available.

Adequacy of printing

Question 15- If you indicated "poorly or Not al all", please tell us your concerns and how we can improve.
Adequacy of Printing

Business
Sophomore

The hours are mostly during the day; some students have work or classes that don't allow them to attend the library during those hours. It would be helpful to have more early morning and late night hours. In reference to the adequacy of printing; many times the printer fails to print or a printer cartridge will be low; forcing me to reprint on another computer; or find someone to change the cartridge.

I don't think that we get enough paper in our account to be able to print off everything that we need for assignments and research.

the printers I use frequently in juniper are almost always out of ink. I also would love better music producing software

Junior

often waiting for available printer

I understand that color prints are more costly than black-and-white; but it would be nice if some color-prints were subsidized as are black-and-white. Please make color-printing more accessible by at least partially subsidizing color-prints and having a color printer handy in every lab; such as is done at BYU; where all prints are charged for: $.06 for B&W; and $.30 for color.

We need printers that can print on both sides - The Library and the ELC have that ability; but if you use one of the other computer labs; it only   prints one-sided.   We only get so many papers per semester; and if we could use the printers to print both sided; it would save paper.

I think the business lab should be open longer.

The printers always seem to have something wrong with them when I need to print something--and need to go to class within 10 min! I don't know if this happens to everyone; but it does to me. I don't know enough to try to explain how to fix this. Someone knows what they are doing and magically it is fixed:)

The printer in ELC 313 has not been working for 2 months now.

printer sucks

Senior

seems like the toner is always out or something is wrong.

Colored Printers for printing reports

Sometimes the printer's run out of paper or the toner is low and the lab assistants are irritated when they have to help.

I often need to print double sided documents when working in the Business Labs.   The printers don't have the capabilities to do so; so I often have to wait for a time gap in my schedule to make it over top the ELC or Library.

it has been said that 200 prints are too many; but in my experiance as a business student that i expend all or more of the 200 each semester and have to purchase more

only having two printers for tons of computers causes lots of delays. i am surprised to find that the printer printed my stuff the first time i tried.   If there were more printers; then there wouldn't be as many problems.

The printer in the business building is often out of ink or is otherwise malfunctioning and i get charged on my account regardless of whether its printed or not.

The printers are often down. Some of the lab assistants are horrible; unfriendly; and really have no idea what they are doing. They are too busy playing their games!

Other

More printing resources in the library...have to wait foooorever sometimes for printouts

Computing, Integrated Engineering & Technology
Sophomore

there is not always a computer where you are and sometimes there isn't time to go to another lab or some place else to finish what you are working on

The printers are often malfunctioning.   Specifically the printer in 313.   It has been unusable for over a month now.

Junior

up to date computers and software ... printing could improve

We need computers that have all the latest software (Microsoft Office 2007).   I try to print and there has been low toner many times in the Honors lab in Juniper Hall.

Better software

Working printers (with paper)

Senior

The printer's suck sometimes; they need to be better maintained.

There was an entire month when the printer in Technology 010 didn't have any toner. This is the lab the I primarily use and it was very in convent to not have a working printer. Also the paper is out in the printer about 25% of the time.

Education

Freshman

replace ink quickly

Sophomore

Lab assistants have a snotty attitude and most of the time are not willing to help me.

The printing process sucks here at SUU! If we want to improve our school; why don't we follow the example of other schools? There have been multiple occasions when I've printed something off and it got 'lost' in the book some moron is printing off so they don't have to check it out or buy it. Look at the University of Utah for example. You can print off 3 papers at once; but they're not released until you go to the designated printer in the lab and release your work with your student ID card. That way you don't have to jump and run to get to your paper before someone else can touch it. It's scary printing off anything with personal information because someone could beat you to it and have access to your social security number; T number; credit card number; etc. It's very frustrating when   you print something off; go clear to the printer to pick it up; and find that it's not there because it got put in the middle of someone else's project or someone else grabbed it. At the U; if you don't release your document; it doesn't get printed. Simple as that. There's no worry as to someone else grabbing it or it getting lost in someone else's pile of papers. Let's do something to improve the system; shall we? Put our student fees and tuition money to something useful.

I 'd like it to be open later; and the printer to always have paper init; instead of having to find someone to put paper in it.

Junior

The printer is always in need of maintenance when I have been in the centrum computer lab.

On Fridays and Saturdays I don't get out of work until 7:30-8 pm. I really need computer access on those evenings after work to get school work done.

They've often lost papers I've printed in the mess; or at times they just haven't printed at all; and I have to print and re-print and waste my limited number of prints available.

Most of the time I have to send things to the printer at least twice before they are printed.

I just can't print in color if I need to and I need to a lot.

takes to long and other peoples papers interrupting my commands

Its not too 'Poorly' but it would be nice to have color printers in the library as in the ELC.

we don't have enough paper print balance.

Senior

It would be better if more pages were avaliable for printing initially so later purchase of pages wasn't necessary.

sometimes the printers get jammed up and then one must go and find the lab assistant and he or she usually doesn't know how to help. Sometimes it can be frustrating.

Humanities & Social Sciences

Freshman

There needs to be more printers because I'm always stuck in the printing lab waiting for my papers to be printed as well as other students.

Color printing is not available for the basic cost of other prints. This has caused me troubles on more than 4 occasions now; but I don't see that changing in the future; because of the 'inconvenience' of allowing color prints to take up only; say; two print credits; where black and white prints take only one.

color printing would be helpful

Some printers suck.

Sophomore

The printers always seem to be making mistakes and not printing stuff. I am not sure if you can improve it though; it just happens.

I need to know where I can print color copies; and I wish that printing was more available.

Junior

The Juniper Honors lab has needed a new toner cartrige this entire semester. Despite 4+ Maintenance requests; the problem still exists.

I think color printing should be an option for students. You rape us on fees but color printing is just too expensive isn't it?

I've already stated what I wanted in software. You have Adobe Photoshop; GoLive; Illustrator; ImageReady; and InDesign on almost every computer in the library and I know Adobe Photoshop carries a $649.00 price tag; but Final Cut Pro; the system all the broadcasting students have to use; is only $50 more and how many MORE students are majoring in Communications with an emphasis in Broadcasting than students majoring in digital photography? Oh! That's right! There AREN'T any students majoring in digital photography. SUU doesn't even HAVE an Art major than has an emphasis in film photography. The closest you come is graphic design.
But I have to take Comm2200 and sneak in when the janitor shows up so I can use the ONE computer that has Final Cut Pro. You have the same problem with Comm1560.
I also think you could get some language software for the Language Lab. All you'd have to do is download a few programs from BYKI.com onto the computers; and I think you'd have an actual Language Lab. Right now it's just a very small computer lab. Not the same thing.

more paper avalible

The Printer in GC 307 is broken most of the time.

The printers always seem to be in to much use; and i always seem to have a problem getting my work printed

Senior

The printers are frequently crowded by a lot of people trying to print their stuff off.   It's annoying because they rifle through your stuff and mix up your pages with everyone else's.   I think we need more printers and more print jobs.

Quality color printers would be nice in the mac lab and photo lab.

Their needs to be more open computers in the library because a lot of students go their to do there homework and there is never enough computers available to them. the lab assistants are never very happy and they alway think that you are a freshman.

The library could use more printers.   It's annoying when your document ends up behind somebody printing from Electronic Reserve where it takes about two minutes to print a single page.

The open hours for certain labs could be much better...much earlier and later.

The printers are HORRIBLE!   They screw up printing all the time and you can't get your paper back.   They pull through blank pages; leave black smudges; and aren't quality color printing for nice reports.

The deep freeze on computers is making documents become lost or corrupt.   This is a BIG problem!

Printed is down or out of paper frequently in the psych Lab GC307

The Mac lab need up-dated software in as far as adobe CS to CS2 so that when we have to use the other labs on campus we do not have to have two separate files for our work.

The COMM lab needed a printer that does not jam every other paper.

I would like to make color prints sometimes.

There have been several occasions where the printer in the GC 307 lab printer is not working; and it doesn't get fixed very quickly. Those types of fixes should be   immediate.

Some labs don't have printers that will print on both sides or two sheets to a page.

Graduate Student

Some of the lab assistance are good; but some just don't even try and help. I had a paper print half the pages and give me the rest blank; when I talked to   the lab assistant his response was well you should have done a print preview. (Which wasn't the problem).

A lot of times if you print a pdf file more that 10 pages it won't print but the pages come off your total. That is annoying when trying to print articles from journals.

Question 15- If you indicated "poorly or Not al all", please tell us your concerns and how we can improve.
Adequacy of Printing

Performing & Visual Arts

Freshman

More nighttime hours would be much more convenient.

Junior

Why do all the print jobs seem to go through one printer? It seems to me that when everyone is printing there are a lot of jobs going though one printer when there are two there. So if like every other job can go through the other printer that would be great.

Senior

I wish the printers were set up to store the information so I could tell it to print once I get there instead of having to hurry in hopes that no one will move my papers; or they won't get lost. It would be nice to be able to swipe my student ID card and have it access my account and print jobs that I have in reserve. BYU's computer labs had that kind of set up and it was really nice. Again; I also wish the macs had microsoft word on them.

Science

Freshman

Ability for all printers to do double sided!   Make color printing cheaper or more accessible in library.

It seems like theres always one printer down or moving really slow.

I feel that the printing allotment is too small for some students with all of the study guides and papers that are needed to print during one semester.

Sophomore

it seems like the printers are never working

Sometimes it can take up to ten minutes to get papers to print.   You push the print button; and nothing happens.

printers always jam.   Then retards keep hitting print over and over again.

When I do actually use the library; the printing is backed up often; or just does not print all pages. If i am printing something that is longer than a page; there is a major delay of around 45 seconds between each page.

The printers in the library have too much to handle. There are often lines of people waiting to get their prints. They also are slow.

The lab assistants are willing to help you; but only once they are done with what ever they are doing; such as games etc.

Junior

The printers in the ELC labs have the ability to print double sided; the one in the Sci third level needs to be able to do that too.

Sometimes I have to sit and wait for my stuff to print out (especially in library; then I wait forever and then nothing comes. So I have to go change the printer I print to and it takes more time.

Printer seems to always have trouble and no one really knows what to do about it when asked.

Sometimes the computers aren't hooked to the right printer; sending me across campus to get what I printed.

Sometimes I will print something and in won't print from the computer but it still takes the print pages off my account.

The hours aren't great for active students that have to work late. We all have lives; and we're trying to do the best we can. Give us a break and let us do our homework.

The printing system in the library is awkward. If you don't know how to reset the printer; then the jobs get done from another tray manually. It backs up printing jobs.

There is only one Lab assistant; and either they're busy with someone else or they are more interested in what they're doing and they're upset you bothered them.

Senior

Being charged to sheets to print only one sheet of paper is a rip.   The library is does not have the number of computers it needs to meets its demands.

your lab assistants when i need them are nowhere to be found the majority of the time; and why do you not train them for problems with the computers; if you do you need to test them frequently. also; it takes about 2 weeks if at all for anything to be fixed in the gc 307 lab. furthermore; it looks like a waist dump for printers that dont work; and the computers are by no means up to date in the gc lab. a few more in the gc lab would be nice at busier times; but space is limited there.

There are no assistance in either lab that I use.   I don't need them however so i don't really care.

Sometimes; both the library and the ELC labs can take a while for the documents to actually print.

Question 15- If you indicated "poorly or Not al all", please tell us your concerns and how we can improve.
Adequacy of Printing

The printers in all labs are temperamental and very inconsistent.   Color printing is a joke; you have to jump through hoops in order to get the assistant to okay it for printing and it is way to expensive to use 15 pages; we often have assignments that need to be in color and it is difficult to get it to happen.   Lab assistants in the library are rarely there.   One evening I waited for over an hour to get assistance and finally left without being able to print my assignment; because the lab assistant never showed up.   I inquired at the circulation desk about receiving help and they informed me that an assistant was on the schedule and should have arrived an half an our earlier yet never arrived.   Unfortunately this is the rule not the exception to   it!

I don't think the lab assistants monitor the printer well.   Sometimes it seems like it is always out of paper!

Hours need to be open later.

More computers needed; crowded.

The printer is out of paper quite often and there is not always someone to contact to fix the problem

Question 15 - If you indicated :"poorly or Not at all", please tell us your concerns and how we can improve.   Lab assistants

Business
Freshman
I have tried to get some kind of help from accountant assistants and they usually are to busy to help. Very Poor

Junior
printer sucks

Senior
The labs in the business building aren't very well taken care of--no one seems to be in charge of making sure the stapler has staples or the printers have paper and toner. Last summer semester; the stapler was out of staples in Business Lab 202 for 3 weeks; until I went up to the business office myself and had someone give me staples from their desk. It's also a pain when both labs are being used by classes.

I can't ever find an assistant for anything.

The printers are often down. Some of the lab assistants are horrible; unfriendly; and really have no idea what they are doing. They are too busy playing their games!

No Econ Tutors

Colored Printers for printing reports

Lab assistants need better training and knowledge of basic programs and procedures.

there is hardly ever a lab assistant in BU 207

Computing, Integrated Engineering & Technology
Junior
sometimes lab assistants are not around at all; and sometimes there are never any computers

Senior
Sometimes there isn't even an assistant in the cad labs and also the hours are not suited for students that have to work. They aren't open late at night or weekends   when students could use the time to catch up.

Education
Sophomore
Lab assistants have a snotty attitude and most of the time are not willing to help me.

Junior
It just seems like a lot of the time I will have a questions about a program like power point; word; or photoshop and the lab assistant has no idea how to help me.   they just say they are sorry.   It is kind of frustrating because it has happened three or four times in the last month.

Senior
The lab assistece rarely know what the problem is or much about computers generally.

Humanities & Social Sciences
Junior
The few times I have approached them; they have either not been there at all; or they were abrupt and rude; or knew less than I did about the problem. I don't even bother with them any more. I guess just hire; friendly; consistent people who actually know a significant amount about computers (including Macs)

The lab assistants act like they are bothered if I ask for help; and then they usually don't know what they are doing.

Senior
They seem bugged that you asked for help and they can't even answer the questions you have.

I already indicated we need updated software; the lab assistances (some; not all) really don't know what they are doing... they are just there looking pretty-- they need more training.

Their needs to be more open computers in the library because a lot of students go their to do there homework and there is never enough computers available to them. the lab assistants are never very happy and they alway think that you are a freshman.

Graduate Student

Some of the lab assistance are good; but some just don't even try and help. I had a paper print half the pages and give me the rest blank; when I talked to the lab assistant his response was well you should have done a print preview. (Which wasn't the problem).

Performing & Visual Arts

Junior

The lab people look board all the time; and whenever I tell them something; they seem almost rude to be interrupted; and when I tell them the computer isn't doing ??? they just worry about it later; and it's weeks before it's fixed.

Senior

The lab assistants are there to do their homework; not to help people.   They need more education about the computers in their labs.

Science

Sophomore

The printers in the library have too much to handle. There are often lines of people waiting to get their prints. They also are slow. The lab assistants are willing to help you; but only once they are done with what ever they are doing; such as games etc.

Junior

The hours aren't great for active students that have to work late. We all have lives; and we're trying to do the best we can. Give us a break and let us do our homework.

The printing system in the library is awkward. If you don't know how to reset the printer; then the jobs get done from another tray manually. It backs up printing jobs.

There is only one Lab assistant; and either they're busy with someone else or they are more interested in what they're doing and they're upset you bothered them.

Printer seems to always have trouble and no one really knows what to do about it when asked.

Senior

your lab assistants when i need them are nowhere to be found the majority of the time; and why do you not train them for problems with the computers; if you do you need to test them frequently. also; it takes about 2 weeks if at all for anything to be fixed in the gc 307 lab. furthermore; it looks like a waist dump for printers that dont work; and the computers are by no means up to date in the gc lab. a few more in the gc lab would be nice at busier times; but space is limited there.

the hours the labs are open sometimes dont fit my schedule. With my nutrition and science classes I need specific programs which are only available on some computers.   In the discipline specific labs assistants are not available.

The lab assistants don't really seem to know much about what to do.   I have asked questions about why I can't log in sometimes and they don't know what to do and they usually end up calling other people.

The printers in all labs are temperamental and very inconsistent.   Color printing is a joke; you have to jump through hoops in order to get the assistant to okay it for printing and it is way to expensive to use 15 pages; we often have assignments that need to be in color and it is difficult to get it to happen.   Lab assistants in the library are rarely there. One evening I waited for over an hour to get assistance and finally left without being able to print my assignment; because the lab assistant never showed up.   I inquired at the circulation desk about receiving help and they informed me that an assistant was on the schedule and should have arrived an half an our earlier yet never arrived. Unfortunately this is the rule not the exception to   it!

SUU needs to make more of an effort to hire lab assistants who are knowledgeable in the offered computer programs and also have a desire to help. If this is not going to happen then there should be fewer lab assistants since many of the current lab assistants spend most of their time doing home work; listening to music; playing on the internet and other non-job related activities and then seem put off when they are asked to help.

Question 15 - If you indicated "poorly or Not at all", please tell us your concerns on how we can improve.   Up-to-date Computers

Business

Junior

printer sucks

Computing, Integrated Engineering & Technology

Freshman

Refers to #6 and # 13 above

Junior

up to date computers and software ... printing could improve

Senior

Some of the computers are really slow or freeze.   I would like to see some programs for the CM department like other schools have for their students to use and get Acquainted with.   Windows should be updated with Microsoft 2007 and Windows Vista.   Thanks

The computer hardware is not sufficient for the software I use.   The computers keep crashing.

Sophomore

hard to find places to run java

Humanities & Social Sciences

Senior

I already indicated we need updated software; the lab assistances (some; not all) really don't know what they are doing... they are just there looking pretty-- they need more training.

Performing & Visual Arts

Freshman

well a lot of the computers have problems or are broken.. such as keyboards; mice; cd burners etc

Sophomore

I have noticed that some of the computers in the Library do not have software such as Microsoft Home office; many students use these programs almost on a daily basis and if they are not there they have to use other programs that may not be as good.

I may always get a computer; but I know others don't.   As for current software; again; the older computers (mostly in the UNIV 1000 section of the library) need updated: Their too slow and the Word program is too old.

Science

Senior

There are no assistance in either lab that I use.   I don't need them however so i don't really care.

your lab assistants when i need them are nowhere to be found the majority of the time; and why do you not train them for problems with the computers; if you do you need to test them frequently. also; it takes about 2 weeks if at all for anything to be fixed in the gc 307 lab. furthermore; it looks like a waist dump for printers that dont work; and the computers are by no means up to date in the gc lab. a few more in the gc lab would be nice at busier times; but space is limited there.

Question 19 - What new services or information would you like to see availble on the SUU web site?

None Selected

Freshman
?
It's great
NA
no comment

Business

Freshman
For the notebooks available through the library I have not seen a way to connect to the internet via a hard line. The connection with the wireless element is nice and fast but not convenient with the frequent; all too frequent; hiccups. It would be nice if we could bring a line from home and connect it to the ports that are spread throughout the building.

cant think of any

Sophomore
Quicker webct access

Junior
None
I would like to see the secured wireless network improved.   It usually doesn't work well.   It seems every couple of weeks the network is down and I have to register my notebook again.
It's sufficient.   'Search' is my friend!
I don't know
Cool games (as stated above)

Senior
none I like it how it is now
easy access to the G drive. I forget how to do it so i access it through netstorage. (I know there is a better way)
I really like the SUU Web site; it has been very helpful!
?
na
This isn't a response to your question #19; but rather a rant that can be correlated to my negative response to question #17.

I think that the majority of students would appreciate cell phone Nazis who could patrol the library and smash the cell phone of persons talking/laughing/yelling on them in the lab.   (Second offense offenders would be immediately shot.)

it is hard sometimes to configure my wireless card to work on the networkk

Graduate Student
Course evaluations statistics from students.   Better updated club websites. T-Bay needs to be FIXED SO BAD.   If you could only make it so the students could search for books by ISBN number; or course title or author; it could be AWESOME.

Computing, Integrated Engineering & Technology

Freshman
An easier navigation system.   You have to know where something is to be able to find it right now.
Nothing new that I can think of.
how to use the school network to access the internet with a notebook

Sophomore
cad software
CAD students get Laptops to use cad programs at home.

things are good.

Better registration online; a worksheet showing the class you are going to take and when you get the schedule that works the best you can click register and then you don't have to go back and register and drop class a million times.

A more comprehensive search that will help a person find parts of the actual website that are related to topics; such as finals schedule.

For them to be able to connect wireless to an Ibook.

website is ok

Junior

I think SUU's web site works as it is.

Posting of when each class can register for the following semester.

reminders of the goings on at suu and upcoming due dates

A redesign.   I find accessing what's already there to be extremely difficult.   Instead of the lists of text we might consider using more images along with the option to go searching through the text to find what we want.   We shouldn't have to think to use a computer.   It should be more natural; etc.   But I do understand that there is a huge amount of information to be organized.

pictures more up to date.   Some have been there quite a while

Free Ice Cream

It's good as is.

it too hard i am pretty good with computers and i couldn't get mine to connect to the web here; i think it was a hardware problem on my end tho

Senior

N/A

can't think of anything

I am not sure.   I would like it better if the academics portion was easier to understand.

I think it needs to be a little bite more user friendly; and if we are trying to attract new students by way of the web site.

I don't think it is very attractive.

login ability to file save in student/lab computers

Other

Security downloads so I can access the network with my student name and password; rather than as 'guest'.

Education

Freshman

easier access to department pages

The SUU website is wonderful; i can find anything i need on there.

No Suggestions.

Sophomore

Better email; the emailing system is poorly done.

I would like a list of course requirements for each major of study accessible to ones specific catalog year.

I have had difficulty locating GE requirments for 2006-2007 and after talking to my counsler I found out that some of the information is out dated.   Also; when redgestering for classes it seems very confusing; complicated; and frustraing with the current system of going back and froth from one tab to another I wish there were an easyer way to access and use that infromation so it's not so time consumming.

I and most of the people I have talked to are unable to connect to the student network despite following the instructions provided and asking assistance from a lab assistant

nothing

I believe that it is good.

easier link to faculty and staff

easier access to F drive from off campus

Junior

more plugs in other areas

Finale Music writing software

i have no suggestions currently.

Have things more clearly labled...Where I work I am always getting calls to know what is happening at school and people have a hard time find it on the computer.

Lab assistants that know most of the programs and can really help someone.   Most of the time I get the excuse that they took that class like a year ago and they can't remember.

I think that SUU's website is very well done.   It is usually very easy to find the information I am looking for.

Senior

I'm not sure

Tips for students

Easier access to hook computer up to wireless internet

I would like to be able to access the Web CT from my home computer agian. Since you guys screwed with it over spring break I can't get on at home any more.

don't know

Humanities & Social Sciences

Freshman

a better easier to use layout of the entire site would be great.   When I first came here I couldn't find anything I needed because I really didn't know where to look; it's a lot of information and needs to be layed out in a comprehensible manner.

more information on SUUSA

Um...I am not sure really. Thus far I have always been able to find what I am looking for on the SUU web site.

Links to off-campus housing groups (it's possible that this may already be available; but I haven't found them; and I personally doubt that there are such links on the website). And the website's a pain to navigate sometimes. Other than that; the website's fine.

msn

I think it's good

Dunno

Sophomore

some of the web sites that I would use like videos for presentations I can't just use my note book and when I can't get on a lab computer it is frustrating.

An easier way to access the student directory.

More up to date departmental websites. The English department website seems like it's updated every six months and there are sections that have said 'coming soon' for years.

announcements of school activities on the screen saver or something.

Somehow I would like to access the drive here on campus with my personal computer.

Junior

make all professors post grades!!! i rarely know exactly how i'm doing.

  M Word is hard for some people to find

A better layout.

More people with their comments on the front page- it just rotates a few.

better access to full print psych research material. I am a psych major; and have a hard time checking out; and/or reading material in the library. I have disabilities in walking; and hvee 3 children at home. this would be a great help to me; and I am sure others like me.

I would like to see student government banner ads on the current students page to let students know what is happening on campus!

I would like to see a section full of fun student activities; something more student community oriented than university oriented.

Podcasts of all in-class lectures and all faculty and student senate sessions.

Easier information access (i.e finals schedules; registration dates; etc) I know they are there; but they often require a bit of sifting to get to. Quicklinks; or mostly commonly accesses features would be nice

Less bias toward non-Windows users. Seriously; an identification in the Library that the Mac-cluster is for 'non-PC' people? That's like Latter-day Saints calling people 'non-mormons.' Very negative connotations and not good for the campus jive.

Senior

i would like the activities announced better and a direct connection from the SUU site to the SUUSA website. and a different backdrop

don't know

The wireless connection does not let you access the majority of websites; the filter should not be so tight.

i have all I need.

I enjoy using my laptop in addition to lab computers; but it is sometimes hard to find an accessible power outlet for my laptop.   Bluetooth would also be a nice addition to printers and computers.

i don't know.

Not sure

It seems good to me.

Its a very easy website to use.

newer software versions of photoshop and spss

index of faculty sites by name.

The splash page and theme are ugly.   Sorry.   It's true.

The wireless web access does not allow you to the student web site 98 percent of the time; so I am unable to access some sights because the guest network is not as safe.

current weather; a quicker link to SUUSA web site; and a student e-mail of monthly events

I can't think of any.

Nothing I can think of; everything is good.

Graduate Student

Help SUUSA improve their T-Bay; with better programing; that could be a great tool for students.

Performing & Visual Arts

Freshman

Pictures from more recent theatre productions

?

i would like to see my grades earlier in the semester so i can keep track of how i am doing.

i actually really like the suu website! thanks

i think its actually very well designed

Sophomore

I would like the site to be more navigationally friendly.   Period.

ALSO: I would like to see the wireless connection IMPROVED.   I; among others; find that our laptops tend to disconnect every 5 minutes.   This is ridiculous.

It is set up well.

We should be able to go to any site; (like myspace) when we are on the network; i find it very annoying that i cant do that in specific places around campus.

Junior

Maybe post rules and regulations so students can better find the information about fees so they don't have to swim their way through an ocean of fine print information that they don't have time to read.If i can't find the time or make the time to read my own text books; why would i read the all about SUU and how the first brick was layed and all about the pioneers who settled here just so i could find a dang piece of info about me getting charged with some lame fee? Lets make it idiot friendly; since i am one apparently; and have a link that takes you to all the fees here at wonderful SUU that is easy to read and easy to find. thanks.

Senior

More up to date activity's and a easer step by step path way to fill out FASFA information for student financial aid instead of having to go in circles to find the right file to open it to open another to open another until you finally find the right file to open up and fill it out.

better spam blockers for the school's email service that we as students have to use because I'm getting FAR TOO MUCH and there's no real way for the spam to be completely blocked.   I HATE SPAM!!

I'd like to see more campus events.   I'd like to see it updated with what is going on currently.   That's all I can think of for right now.

Science

Freshman

Maybe the scores the games that have happened.

No suggestions

Better internet connections for dorm rooms.

Better Student directory

Create directions for mac laptop connection to wireless(secure network); this is a confusing process.   Find a way to provide iPrint for macs; it never download properly.

The academics and available majors and degrees should stand out more; and if the library page was the home page it would speed things up some for some students.

There should be a dating service.

student activities

Can't think of anything.

?

Sophomore

Everything is good for me.

I like the website the way it is.

I would suggest an icon that allows the user to return to the SUU Home web site from anywhere in the SUU website/system--I've seen most sites use the logo at the top of the page. If I log out of webCT or suumail; I have to type the home web site address into the bar to return.   It's not bad when you're using the school's computers because their homepage on the browser is the SUU home page; but off campus it's a pain.

more events

None.   I like it.   I Think the web site has everything that I need.

SUU web site is so good!

nothing.

Junior

Student directories; more legitimate private scholarship opportunities; tax help; more live online help from other departments.

Just more space and more computers

I am satisfied with what is available on the website.

The library needs new computers and more of them OK!!

From my experience; all the information that I have wanted was supplied on the SUU web page.

a link to the catalog that's quick and easier to find; and an easier way to get to faculty web sites than clicking faculty; then a-z listing; then finding their name; maybe have it sorted by department?

I would like to see more dual computers. I like coming to the ELC because of the daul screens.

direct websites to grad schools for specific disciplines

none that I can think of

It all works for me thanks

Senior

how to put an advertisement on screensaver

A better calendar of events.   So many clubs put up flyers; why don't we just have a website that shows all the events on campus and around town?   For example... the play at the heritage center tonight.

i think all teachers should have to use web ct so that students can keep track of their grades better

More library hours on Friday and Saturday

cant download videos or software in some cases to use in class presentations; poor signal in some areas; and outside would be nice

More areas that the wireless will work.   I also use a laptop in the housing complex and the wireless signal is not very strong and I lose the connection quite a bit.

Don't block all the video access to such programs as google; yahoo; and youtube.   for some classes I need to find videos that correspond to the research and or topic.

stronger wireless connection

I am very glad that Geo-ref was finally added to the reference capabilities
Better searching of courses and course descriptions.
I think the website is great. Maybe the athletics section could be more interactive as far as being able to purchase tickets to events online.
?

Additional Comments

None Selected

Freshman

Regarding # 24 - my major is currently undecided.

My major is undecided

My major is still undecided. It was not one of the choices for question number 24.

NA

Sophomore

suu should give an undecided option for majors; because i hate to commit

Business

Freshman

I really don't know if this applies; but since he works in the library I figured I could make a quick note. In my opinion <name omitted> is very   unfair and uncaring.   He is socially inapt and is not qualified   to be teaching classes to students.   He graded me very unfairly for the UNIV 1000 class and when I made an appointment to discuss it with him he was very hard headed and rude to me about it. He is the only person at SUU that I've had a problem with and I think very lowly of him.

My only problem is computers that become too bogged down with 'stuff' to the point that they are hindered in speed and capability.   Example is the Library Computers.

Nope! I pretty much addressed everything above. Thank you for asking the questions you asked. Overall I am satisfied with the high speed connection that the school provides. My preference is notebook access. To have the ability to connect with a hard line would greatly improve my online experience.

If I could suggest anything I would say more night or weekend classes. I am leaving this university because it does not work with a working schedule.

Sophomore

I just think that the dual screens though cool and stuff are a waste of the substantial sum that I pay to go to school here.

Junior

I already have gmail and would like to keep my current username and password but still be on the campus network or e-mail list for teachers.

I wasn't satisfied with Gmail.   My address had a period in it; which acts as a wildcard; I received mail addressed to other people whose addresses were similar to mine.   This is a major privacy issue that I was not happy with; what if mail addressed to me goes to other people; too? Their FAQ/help pages stated that they were aware of this problem; but it did not seem as though they were going to attempt to fix it in the near future.   I prefer Yahoo.

I wish the labs were a little quieter. It seems people forget that this is a place where we are trying to learn and study.

When computers won't wakeup from the screen saver and require a restart just to log on is really annoying. Fix that please. The dual screen labs are REALLY helpful in doing school work. That was an excellent improvement.

Senior

The latest image on the business lab computers has a lot of problems. At 11:00 AM instead of 11:00 PM they ask you if you want to shutdown and if you don't hit cancel they shutdown after sixty seconds. They lockup if they are left alone for an hour or so; so you have to hold the power button down and do a hard reset to use it again. This seems bad for the computers and it wastes a lot of time.

G-mail would be a great addition so that students can take that e-mail address with them as a professional address look more professional.

gmail is what me and my wife use; and it is great at trashing junk mail for you; it has plenty of space available; it is really easy. i like gmail a lot

Thanks for the service that is so far being provided

I am willing to give you my preferred e-mail address as long as I was not loaded with mail that I am not interested in. Only things that are pertinent to me and my   class standing would I want to receive.

The current email system used by SUU is incredibly and powerfully annoying.   (Yes; powerfully annoying)   I hate the fact that SUU sends me emails there and expects me to respond promptly- when I only check the account once every semester.

Gmail would be infinitesimally better.

my netmail has not operated since may of 2006.   I dont intent to use a school mail service again.   Too much hastle.   free email at yohoo is superior

Graduate Student

A better E-mail program would benefit SUU students immensely.

I don't use SUU E - Mail so you should only survey people who do.

Computing, Integrated Engineering & Technology

Freshman

There wireless access points on campus are very tricky and difficult to set up.   I haven't been able to get the student wireless to work; and the guest wireless is very sparse throughout the campus.   More access points and a easier to set up student wireless would be nice.

Please fix/take note and don't ignore my comments. If those things could be fixed more students would be happier. Plus with all this money we spend; printers and things we work with should be it tip top shape and working order. Thank You!

Some of the dorm computers could use more regular maintenance in order to run more efficiently. When I first started living here; half of Juniper Lab's mouses didn't work; when I try to hook up my USB flash drives; the computer(s) will sometimes refuse to read the device; and a number of other issues including slower than average performance; etc. I don't know if other dorm labs have these similar problems; but half the time I'd rather walk all the way to the library in order to use a computer.

Junior

Christie Fisher rocks!

More open source software

I don't think that g-mail needs to be pursued; just ask for the students preferred e-mail address (g-mail; yahoo mail; hotmail; etc.) and use it.

One of my problems with the labs is that some of the computers lately won't open my junk drive.   Most computers will.   For example; it won't open in the English Lab.   I am pretty sure it is because some of the computers don't have appropriate software.   It would be nice if all computers had all the same available software.   It would also be nice is programs available in ELC where available at other labs. For example; Macromedia.

glad that this survey is being done because its needed

I really wish the student network was available campus wide; the guest login really limits what is available to us via the web.

The idea to switch to gmail is a good one as the school's email lack many features and has very limited spam filtering. For this reason; I don't really use my school email. The school either needs to improve the email service or switch to a different service such as gmail that has a greater ability to meet these needs.

please go with gmail

Once again; Free Ice Cream

I love SUU; and I think it is doing really well staying on top of technology.

Senior

Thanks for the survey.

N/A

Education

Freshman

I would be interested in seeing a testing center provided at SUU in order to take time needed on tests

I have been really impressed with Gmail and would gladly support the use of it for school; provided that I am not given unnecessary emails or spam as a result.

Sophomore

have headphones available at the computer labs.

Again; let's not use money for irrelevant things. Do most students REALLY need two screens? I highly doubt it. Most people I've seen don't even use the second screen. Let's improve the printing to help add to the security of each student; which is very important in the day and age we live in now.

Junior

thanks for doing this survey.

I believe the school does a decent job in providing it's students with computer services all around campus.

Good job guys keep up the great work

Senior

If I make my preferred email address available; I don't want it available to general public or any random student. The SUU mail site was riddled with spam to a ridiculous amount.

n/a

nope

I think there should be more parking like a parking garage.

Graduate Student

The one time I did check out a laptop computer from the library; I also checked out a conference room to use Breeze on WebCT.   Halfway through class I lost connectivity and could not regain it for more than 5 minutes at a time.   This might need to be looked into.

Thanks

Other

It is a pain to have to have a student account to access the main computer in the ELC 306 Lab. I am a professor. It is even more of a pain to have to do this survey in order to use my email in the class. Hope that we can fix this situation someday.

Humanities & Social Sciences

Freshman

the Gmail idea is BRILLIANT.

please do it; the current email is gross-ish.

SUU rocks!

Sophomore

More than anything else; I'd like better support for Macs on campus. (i.e. Mac specific directions for connecting to the secure network; e-mail; etc.)

Junior

Please switch to Gmail. I have had countless problems with junkmail and the space allotments on the watered-down service we currently have with suumail.net.

The gmail system would be much better.   The biggest problem with the netmail; is that it doesn't allow you to view sent mail.   So after it messes up during the middle of a message; you can't ever tell if it really sent or not.

The cost associated with moving to Google should be a consideration; but if they charge as much as NetMail; I say go for it.

Thanks for asking for our opinions. That matters.

I would love the G-mail services. I hate not having enough room to send big papers; projects; etc.

As far as question 22 is concerned; we shouldn't switch email servers again. This will be the second time we've done so in the time I have been a student here; and it is quite annoying. Unlike most students; I actually use my school email frequently. I hate it when it changes; because then I have to update a bunch of stupid stuff.

I wish their was way less noise from talking and cell phones in the library

I think working with Google is a great idea. I have a Gmail account and I love it. It's wonderful to be able to search my messages and have so much storage.

Senior

There are way too many pop-ups when we log in.   We don't need a netware login or a real player announcement or an update option or a network chat program to pop up every time.

I frequently use labs; and I like its environment; but sometimes lab hours does not meet my need. And I want a 24 hours open lab at SUU.

computer labs are to noisey. i constantly hear peolpe talking on their cell phones and it is extremely annoying. or sometimes people are just talking together loudly. lab assistants need to do better at telling people when they are talking on phones to leave and keep conversations quiet. but thank you for allowing us to use the computers they are great

I sometimes have trouble uploading the spanish autocorrections in microsoft word.

I dont like g-mail.   I think its not as user friendly!   Try yahoo or hotmail!

Have the ELC lab open 24 hours a day the week before Finals; papers are normally due the week before finials and not during finials week. Libary should be the one open 24 hr a day during finials week b/c students are studing for tests and writing papers.

Over all the computer services on campus are better than in the past;but there are things that can be done to improve the performance and the help of the tutors. When I have needed help with a problem on campus it is great the a tutor is there but it is more frustrating to get an answer of 'I am unable to help you with that' then not have anyone there at all.

I was really disappointed when the secure student wireless connection was disabled. When I do bring my laptop on campus I rarely use the unsecured wireless connection.

the Library needs happier assistants.

MOST of the chairs in General Classroom 307 are broken.   When you sit in them they sink to the lowest setting (knees are in your chest).   It is hard to find one that works.

none.

The lab assistants are absolutely amazing; especially Steve.

Nope.

The guest wireless network is annoying; but three different lab assistants have been unable to show me how to set up the encrypted network.   Is there anyway to set it up so that students can log into their student accounts on the guest network and have full access to the internet?

Graduate Student

I think that SUU really does provide optimum computing technology; we are lucky to have all the great hardware and software that we do. Thanks!

I have had trouble accessing the student wireless network all year; even though I bought the pomputer this year with the recommended card. I had no trouble with the guest wireless network.

Performing & Visual Arts

Freshman

thanks!
none

Sophomore

Again; FIX THE WIRELESS NETWORK.

nope all is good

I believe that we need a 24 hour lab; not just during finals. I find that being in the Theater Department that it is easiest for me to do my homework later at night but all the labs seem to be closed. I think that it would be more effective to have a 24 hour lab.

Junior

I LIKE the fact I can be left alone to write for hours. I need that in the course of a month. It's so calming that I know that I can just wander in and there the computers are for me to use...

More printing pages allowed for those either without their own printer; or if their major involes alot of visual or written research; or writting. I have already had to buy 300 more pages which is quite inconvient when you have a paper due and have no money on hand.

I would just like to take this opportunity and say that it is my own fault for coming here because no one made me do it; but quite frankly i hate this school. I am not impressed. The people are nice; there SOME are great faculty and students but the way the school is run ticks me off. So there you have it. Thanks.

Senior

I understand that some websites are blocked when using school wireless but when you are plugged in and using school net connection the sites are not blocked.   What does that accomplish exactly?   Not necessary

Most of us never touch our student email accounts; stuff just gets lost there. Don't waste money on making them bigger.

More multimedia labs!

I'd be willing to switch to google IF there's better spam blocker on the email and that we still receive as good as if not better services than what we get now.

Science

Freshman

I'm interested in the pre-veterinarian and animal science majors.

I think everything is great and nothing needs to be changed; I can't even see how anything can be improved....unless there was a way to get a computer lab closer to where I live.. :)

Sophomore

Thanks for the survey; you guys do a good job

Please let us to use other languages.

I would like to clarify that i don't use the assistants; not that they are unknowledgeable

Junior

Tell people to keep their mouths shut in the library...it is very annoying to try and work with some of the morons in there talking and laughing like it is a bar!   There need to be library monitors that keep the talking at a minimum.   Even the assistants talk and laugh like it is a bar...teach them to use their quiet voices OK!! THANK YOU!

I think this a great idea to conduct a student survey about these issues--especially since half of my total time on campus is spent dealing with the open labs and everything.   I hope you continue to do this in the future!

I like accessing NetStorage from home. It's a great program.

If they do change up the Email; it would be easier to keep the same email addresses so people will not have to notify everyone to change their addresses.

Thanks

Senior

Using Google's services would be a great move providing a much better email program; but also allow more unification in that it can be tied in with the calendar; docs and spreadsheets; and groups that would be specific to SUU.

who uses the schools email!! dont remember the last time i checked it

?

There are far too many surveys popping up when we access the computers.   The surveys take too long to complete and are a bulky distraction from more important matters during finals preperation time.

The library is great!

I think the administration is doing a great job allocating funds as far as the labs go. We have pretty nice facilities and i can't complain. thanks

Most students; when given the option in a survey; will obviously say; 'Yeah; we need that....we need more.' However; when it really comes down to changes that require funding; I believe that most students' needs are being adequately met and that 90% of students would choose to keep the labs the way they are or even shut down some of the smaller labs that are rarely used in order to keep tuition from increasing (or maybe even lower tuition with all the money SUU has recently acquired through grants; etc.)!   Thank-you!!

Please keep my Gmail account private.

I wish that you would have kept to the schedule on spring break of when you were supposed to shut down WEBCT.   You posted that it was going down the Saturday before spring break; but you shut it down on Friday evening.   If you are going to post down times; please stick to them.   I was working on assignments in WEBCT when it went down and missed a deadline for one paper.

I think that having a gmail account will be better than the suumail.net account. I am worried that the e-mail account I am using now and have put on applications will expire soon and I will lose valuable contacts.

I already have a Gmail account and love it!!!   I hate using the school email because it doesn't do everything I want it to. Plus you have chatting/instant messaging capabilities with the Gmail that are nice. I Really think that you should switch.   Most students I know use their school account as a junk email or never access it.

I only did this stupid thing cause it kept popping up and it bugged me!!!

It would be nice if something could be done about people talking on cell phones or listening to loud music with their head phones.   It is so hard to concentrate with that going on.

Other

I don't know enough about notebook computers; tablet PC; etc. to know if or how I would use them.   I've thought about getting a palm pilot.   I don't know if SUU should use Google's system.   It may come in handy if I could store data there; such as GIS data.   And I wonder how much data storage we could have.   Some of these students can afford a 180GB separate hard drive. Right now I can't.